

**SUBJECT****A Groaning Noise from the Rear Center Console Is Heard****MODEL**

F06 (6 Series Gran Coupe)

Vehicles produced up to November 29, 2015

Vehicle equipped with option 4NB – 4-zone automatic climate control

**SITUATION**

A groaning noise is heard from the center console area. The noise can be reproduced by pressing against the center console.

**CAUSE**

The support ribs of the rear passenger compartment air conditioning control panel rub against the left and right center console trim causing a groaning noise.

**CORRECTION**

Eliminate friction between control panel and support ribs of center console trim.

**PROCEDURE**

1. Remove the control panel of the rear passenger compartment air conditioning per repair instructions “64 11 395 Removing and installing control panel for rear cabin air conditioning”.
2. Bond a strip of transparent tape onto the left and right support ribs of the center console trim as shown below.



3. Reinstall the control panel of the rear passenger compartment air conditioning per repair instructions “64 11 395 Removing and installing control panel for rear cabin air conditioning”.
4. Check the center console by pushing against the trim to make sure the noise is gone.

#### PARTS INFORMATION

Part Number	Description	Quantity
83 19 9 407 798	Sliding adhesive tape (Excelda) (W 15mm/L 33m)	As needed

#### WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

<b>Defect Code:</b>	<b>51 16 50 39 00</b>	
<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>
64 11 395*	Refer to KSD2	Remove and install control panel for rear air conditioning system
And:		
51 99 000	1 FRU	Work time to attach tape

If you are using a Main labor code for another repair, use the corresponding Plus code labor operation listed in the KSD2 instead.

**Note: Labor operation code “64 11 395” will be available and valid with the release of the 02/2016 issue (version) KSD2.**

Refer to KSD2 for the corresponding flat rate unit (FRU) allowance.

Work time labor operation code 51 99 000 is not considered a Main labor operation. Also, since the “work time” FRU allowance to be claimed is specified, a separate punch time is not required.

#### Sublet – Bulk Materials

*Sublet Code 4	See the sublet reimbursement calculation below	Reimbursement for the used quantity of adhesive tape (BMW part number). Please do not use this part number for claim submission.
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Enter this material cost in sublet and itemize the amount on the repair order and in the claim comments section.

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