

**SUBJECT****Noise from the Headliner****MODEL**

F31 (3 Series sports Wagon)

Produced to June 23, 2015

SITUATION

A scraping or groaning noise can be heard from the left or right side of the headliner from the A, B or C-pillar.

CAUSE

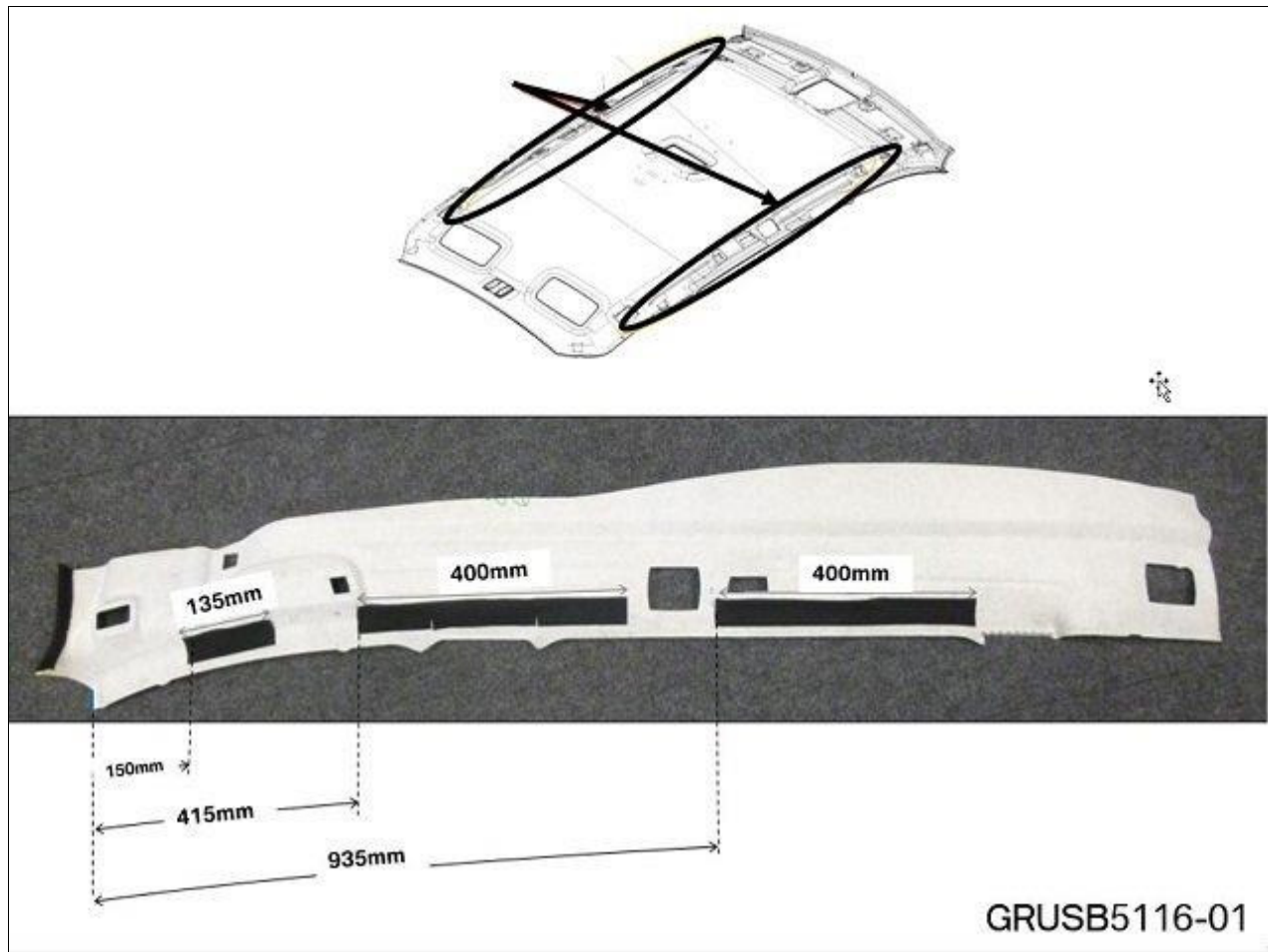
The head air bag fabric may rub on the headliner.

CORRECTION

Apply self-adhesive felt tape (1mm thick) to eliminate friction between air bag and headliner.

PROCEDURE

1. Duplicate the area of the noise in the headliner.
2. Lower the headliner in the area of the noise (complete removal of the headliner is not needed).
3. Apply self-adhesive felt tape in the areas shown in the picture below (only one side is shown).



- Review Repair Instruction 51 44 011 and re-mount the affected area of the headliner.

PARTS INFORMATION

Part Number	Description	Quantity
51 45 2 353 024	Set of Self-adhesive felt tape	As needed

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Defect Code:	51 44 00 39 00
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Repairing One Side

Labor Operation:	Labor Allowance:	Description:
51 99 000	7 FRU	Work time to apply felt tape to the affected side of the headliner (Main work)
Or:		

51 99 000	6 FRU	Work time to apply felt tape to the affected side of the headliner (Plus work)
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Or:

Repairing Both Sides

Labor Operation:	Labor Allowance:	Description:
51 99 000	15 FRU	Work time to apply felt tape to both left and right affected sides of the headliner (Main work)
Or:		
51 99 000	14 FRU	Work time to apply felt tape to both left and right affected sides of the headliner (Plus work)

And:

Sublet – Bulk Materials

Sublet Code 4	See sublet reimbursement calculation below	Reimbursement for the repair-related bulk materials (Please do not use the part numbers for claim submission)
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Sublet reimbursement calculation for claiming the “used quantities” of repair-related bulk materials (BMW part numbers) is at dealer net plus your center’s handling.

Enter this material cost in sublet and itemize the amount in the claim comment section.

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