



SI B62 14 15  
Instruments

January 2016  
Technical Service

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## **SUBJECT**

**Instrument Cluster Multifunction Display Intermittently Blank**

## **MODEL**

F01 F02 (7 Series Sedan)

F04 (7 Series Hybrid)

F06 (6 Series Gran Coupe)

F07 (5 Series GT)

F12 (6 Series Convertible)

F13 (6 Series Coupe)

F10 (5 Series Sedan)

F15 (X5)

F85 (X5M)

F16 (X6)

F86 (X6M)

F25 (X3)

F26 (X4)

With SA6WB Multifunction Instrument Display

Vehicles produced from February 28, 2015 thru February 27, 2016

## **SITUATION**

Some information displays in the Instrument Cluster (KOMBI) may intermittently go blank. This may include the tachometer and speedometer displays.

## **CAUSE**

There is a software error in the KOMBI.

## **CORRECTION**

If the customer reports this issue, run diagnostics with ISTA/D. Work through the corresponding test module.

If the vehicle I Level is less than 16-03-500, program and code the vehicle with ISTA/P V3.58.0 or a more recent version. ISTA/P V3.58.0 will be released in March 2016.

## PROCEDURE

Follow the steps below to correct the situation:

1. Connect the vehicle to ISTA/P.
2. Program and encode the complete vehicle using ISTA/P 3.58.0 or higher.

**Always connect a BMW approved battery charger / power supply ([SI B04 23 10](#)).**

## WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks or the BMW Certified Pre-Owned Program.

<b>Defect Code:</b>	<b>62 11 20 42 00</b>	
<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>
00 00 006	Refer to KSD2	Performing “vehicle test” (with vehicle diagnosis system – checking faults)
And:		
61 21 528	Refer to KSD2	Connect an approved battery charger/power supply(indicated in KSD2 as “Charging battery”)
And, as necessary:		
61 00 006	Work time (WT)	Performing vehicle diagnosis – test module
And:		
61 00 730	Refer to KSD2	Programming / encoding control unit(s)

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowances.

Work time labor operation code 61 00 006 is not considered a Main labor operation; however, it does require an individual punch time and an explanation on the repair order and in the claim comments.

## Vehicle Programming and Encoding

If a control module was working properly and it fails to program correctly or requires initialization, please claim this additional work with the applicable KSD2 labor operations under the defect code

listed above.

The diagnosis and repair of vehicles “arriving” with failed control modules or stored faults which will cause them to fail during programming cannot be claimed under the defect code listed in this bulletin.

### **Other Repairs**

If other eligible and covered work is performed “prior” to programming and coding the vehicle, claim this work with the applicable defect code and labor operations listed in KSD2.

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