

**From:**  
**To:**  
**Subject:** Special Service Campaign (SSC) BSL 2010 Model Year RX350 and 2008-2010 Model Year LX 570 Smart Stop Technology  
**Date:** Thursday, September 08, 2016 2:31:04 PM  
**Attachments:** [BSL-DC-Multi-REM 9-8-16.pdf](#)

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In our continuing efforts to ensure the best in customer satisfaction, Lexus has converted Limited Service Campaign (LSC) BSL into Special Service Campaign (SSC) BSL with no expiration date.

Lexus will install Smart Stop Technology on the below listed model and model year vehicles. This feature will cut engine power in case of simultaneous application of both the accelerator and brake pedal at certain speeds and in certain driving conditions.

### **Covered Vehicles**

As of September 8, 2016, there are approximately 43,200 Lexus LX 570 and RX 350 vehicles to which Smart Stop Technology has not been added.

<b>Model Year</b>	<b>Model</b>	<b>Approximate Remaining UIO</b>
2010	RX 350	34,500
2008 -2010	LX 570	8,700

### **Dealer Notification and Owner Letter Mailing Date**

Dealers will be notified via e-mail later today.

Owners of covered vehicles were previously notified as part of LSC BSL. Owners of covered vehicles that have not had LSC BSL completed will be notified again as part of SSC BSL starting in October, 2016.

### **Remedy Procedures**

Please refer to TIS for Technical Instructions. Dealers are requested to conduct all applicable, non-completed Safety Recalls and Service Campaigns on the vehicle during the time of appointment.

*Please review the entire dealer package with your Service and Parts staff to familiarize them with its contents so they may properly implement this Special Service Campaign.*

Thank you for your understanding.

Parts and Service Program Consultant  
Lexus  
19001 S. Western Ave.  
Torrance, CA 90501

