



SI M62 02 16
Body Equipment

August 2016
Technical Service

PERCEIVED SCRATCH IN INSTRUMENT CLUSTER

MODEL

F54 (Clubman)	F55 (Cooper Hardtop 4-Door)
F56 (Cooper Hardtop 2-Door)	F57 (Cooper Convertible)
Vehicles produced from 11/30/2013	

SITUATION

**CAUSE**

Instrument cluster glass cover manufacturing process creates a flow line where materials are joined together.

CORRECTION

Please inform the customer that this is a normal result of the instrument cluster manufacturing process.

Replacing the instrument cluster will NOT provide a solution.

WARRANTY INFORMATION

Replacing the instrument cluster for this issue will NOT be covered or reimbursed under MINI limited warranties.

[Copyright ©2016 BMW of North America, Inc.]