


**FOOTWELL MODULE: LIMITED WARRANTY EXTENSION TO 8 YEARS/125,000 MILES**
**MODEL**

R55 (Cooper Clubman) (N12 Engine) Model Year 2010 produced from 8/29/2009 to 7/22/2010	R55 (Cooper Clubman) (N16 Engine) Model Years 2011 to 2014 produced from 7/23/2010 to 6/27/2014	R55 (Cooper S Clubman) (N14 Engine) Model Year 2010 produced from 8/21/2009 to 7/23/2010	R55 (Cooper S Clubman) (N18 Engine) Model Years 2011 to 2014 produced from 7/19/2010 to 6/27/2014
R55 (Cooper S Clubman JCW) (N14 Engine) Model Years 2010 to 2012 produced from 9/1/2009 to 6/29/2012	R55 (Cooper S Clubman JCW) (N18 Engine) Model Years 2013 and 2014 produced from 9/6/2012 to 6/21/2014	R56 (Cooper Hardtop) (N12 Engine) Model Year 2010 produced from 9/5/2009 to 7/23/2010	R56 (Cooper Hardtop) (N16 Engine) Model Years 2011 to 2013 produced from 7/23/2010 to 11/21/2013
R56 (Cooper S Hardtop) (N14 Engine) Model Year 2010 produced from 8/21/2009 to 7/23/2010	R56 (Cooper S Clubman) (N18 Engine) Model Years 2011 to 2013 produced from 7/23/2010 to 11/19/2013	R56 (Cooper S Hardtop JCW) (N14 Engine) Model Years 2010 to 2012 produced from 9/3/2009 to 6/30/2012	R56 (Cooper S Clubman JCW including GP) (N18 Engine) Model Years 2013 produced from 7/19/2012 to 11/21/2013
R57 (Cooper Convertible) (N12 Engine) Model Year 2010 produced from 8/29/2009 to 7/22/2010	R57 (Cooper Convertible) (N16 Engine) Model Years 2011 to 2014 produced from 7/23/2010 to 6/30/2014	R57 (Cooper S Convertible) (N14 Engine) Model Year 2010 produced from 8/20/2009 to 7/22/2010	R57 (Cooper S Convertible) (N18 Engine) Model Years 2011 to 2014 produced from 7/23/2010 to 7/1/2014
R57 (Cooper S Convertible JCW) (N14 Engine) Model Years 2010 to 2012 produced from 9/1/2009 to 6/27/2012	R57 (Cooper S Convertible JCW) (N18 Engine) Model Years 2013 and 2014 produced from 9/5/2012 to 6/30/2014	R58 (Cooper Coupe) (N16 Engine) Model Years 2012 to 2014 produced from 6/22/2011 to 6/30/2014	R58 (Cooper S Coupe) (N18 Engine) Model Years 2012 to 2014 produced from 7/12/2011 to 7/1/2014
R58 (Cooper S			R59 (Cooper S

Coupe JCW) (N14 Engine) Model Year 2012 produced from 6/22/2011 to 7/2/2012	R58 (Cooper S Coupe JCW) (N18 Engine) Model Years 2013 and 2014 produced from 9/5/2012 to 7/2/2014	R59 (Cooper Roadster) (N16 Engine) Model Years 2012 to 2014 produced from 9/13/2011 to 7/2/2014	Roadster) (N18 Engine) Model Years 2012 to 2014 produced from 7/21/2011 to 7/3/2014
R59 (Cooper S Roadster JCW) (N14 Engine) Model Year 2012 produced from 8/11/2011 to 6/29/2012	R59 (Cooper S Roadster JCW) (N18 Engine) Model Years 2013 and 2014 produced from 9/5/2012 to 7/2/2014	R60 (Cooper Countryman) (N16 Engine) Model Years 2011 to 2014 produced from 8/16/2010 to 6/28/2014	R60 (Cooper S Countryman) (N18 Engine) Model Years 2011 to 2014 produced from 10/22/2010 to 6/28/2014
R60 (Cooper S Countryman ALL4) (N18 Engine) Model Years 2011 to 2014 produced from 10/22/2010 to 6/27/2014	R60 (Cooper S Countryman JCW) (N18 Engine) Model Years 2013 and 2014 produced from 11/6/2012 to 6/28/2014	R61 (Cooper Paceman) (N16 Engine) Model Years 2013 and 2014 produced from 1/31/2013 to 6/27/2014	R61 (Cooper S Paceman) (N18 Engine) Model Years 2013 and 2014 produced from 11/23/2012 to 6/28/2014
R61 (Cooper S Paceman ALL4) (N18 Engine) Model Years 2013 to 2014 produced from 11/15/2012 to 6/10/2014	R61 (Cooper S Paceman JCW) (N18 Engine) Model Years 2013 and 2014 produced from 11/9/2012 to 6/27/2014		



**Warning:** Within the Models listed above there are **affected and non-affected** vehicles.

The model information above is for informational purposes only, determination of this coverage must always be done by first performing a VIN-specific DCSnet Warranty Inquiry.

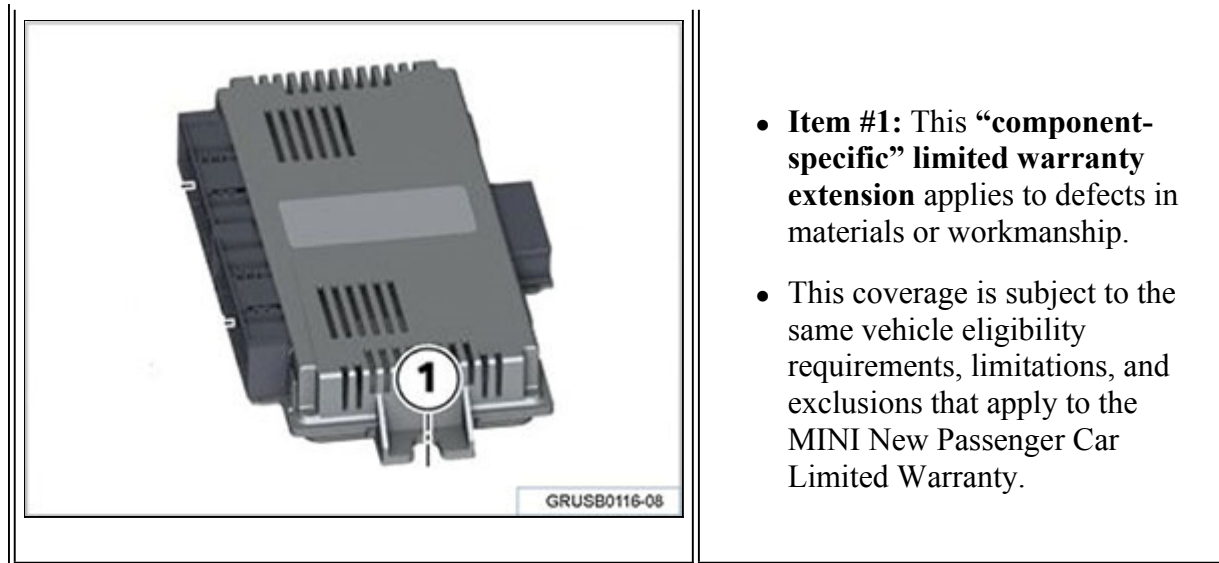
Please refer to the “Eligible Vehicles” section of this bulletin for further details.

#### INFORMATION

Within the MINI “model” vehicles listed above, MINI USA, a division of BMW of North America, LLC (“MINI USA”) is extending the limited warranty for the Footwell Module (FRM) to:

- **8 years/125,000 miles as determined by the vehicle’s original in-service date**

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- **Item #1:** This “**component-specific**” **limited warranty extension** applies to defects in materials or workmanship.
- This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the MINI New Passenger Car Limited Warranty.



**Note:** This bulletin is a notice of a component-specific “limited warranty extension.”

This is NOT a notice of a Recall or Service Action.

There is no immediate repair required unless the MINI vehicle is currently experiencing a problem.

### Customer Notification Letter

Even though this is **NOT** a Recall, MINI USA will be sending VIN-specific customer notification letters in a phased release.

#### SITUATION

When performing ISTA/D diagnosis and/or a programming procedure (software update) on an affected vehicle, the Footwell Module could fail.

#### CAUSE

There is a compatibility issue with certain combinations vehicle software (Plant Integration I-Level) and the Footwell Module hardware installed in the vehicle.

#### CORRECTION

If the “Situation” occurs to an affected vehicle, replace the failed Footwell Module.

#### PROCEDURE

Refer to Repair Instruction 61 35 616 “Replacing footwell module (after vehicle diagnosis).”

#### PARTS INFORMATION

Please refer to the Electronic Parts Catalog (ETK/EPC), using the customer’s VIN to locate the applicable replacement part number.



**Note:**

- **Please, only order this part in the quantities needed to repair those vehicles with a confirmed issue that requires a part replacement.**

#### ELIGIBLE VEHICLES

To assist you in identifying the “eligible vehicles” that have this extended limited warranty coverage, the DCSnet Warranty Vehicle Inquiry will soon be updated with the VIN-specific “Vehicle Comment” shown below:

**MINI USA, a division of BMW NA, has extended the limited warranty for the Footwell Module (FRM) on this vehicle to 8 years/125,000 miles as determined from the original in-service date. This component-specific limited warranty extension applies to defects in materials or workmanship. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the MINI New Passenger Car Limited Warranty. Please see SI M01 06 16.**



**Warning:** Before performing and submitting a repair under this extended limited

warranty, always do a DCSnet Warranty inquiry first to confirm that the vehicle has the above “Notice of Limited Warranty Extension” in the Vehicle Comment section.

**Not all of the vehicles within the model ranges listed are eligible. Only those vehicles that are flagged with the above “Vehicle Comment” are eligible for this extended limited warranty coverage.**

If you have ELW eligibility and/or coverage question, please send an email with the VIN(s) and your question to the appropriate regional “questions” e-mail address **prior** to performing any repairs.

#### WARRANTY INFORMATION

The Footwell Module (FRM) limited warranty extension to 8 years/125,000 miles applies to “eligible US-specification MINI vehicles (with the DCSnet “Vehicle Comment” shown above) that are registered, operated and have their covered repair performed by an authorized MINI dealer in the United States (including Puerto Rico).



**Note:** In most cases, covered Footwell Module repair will be performed in conjunction

with one or more non-FRM related repairs (either under warranty and/or as customer-pay)

The existing limited warranty coverage for all other parts or repairs **has not** changed.

This FRM-specific coverage supersedes the coverage that is provided under the MINI NEXT Certified Pre-Owned Program or any BMW Group Vehicle Service Contract that applies to the vehicle.

Should the Footwell Module fail again, this component is covered by the remaining portion of the extended limited warranty coverage period.

## Non-Qualifying Repairs

Non-US specification vehicles, ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues (including the initial non-FRM related customer-pay repair(s) if applicable) are not covered under the terms of this limited warranty extension.

## Qualifying Repairs - Claim Submission

<b>Defect Code:</b>	61 35 90 10 00	Footwell Module (FRM) Limited Warranty Extension
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Claim the labor operations provided below that apply.

### Situation One (1): Consequential FRM Replacement “after” performing vehicle diagnose for an unrelated issue.

<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>
61 35 616	Refer to KSD2	Replacing footwell module (after vehicle diagnosis)
And:		
61 00 710	Refer to KSD2	Programming / encoding control unit(s) (without CAS)
Or:		
61 00 720	Refer to KSD2	Programming / encoding control unit(s) (with CAS)

### Situation Two (2): Consequential FRM Replacement “after” programming/coding the vehicle for an unrelated issue.

<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>
61 35 616	Refer to KSD2	Replacing footwell module (after vehicle diagnosis)
And:		
61 00 711	Refer to KSD2	Additional work after “first termination” while programming/encoding (with Job No. 61 00 710) (without CAS)
Or:		
		Additional work after “first

61 00 721	Refer to KSD2	termination” while programming/encoding (with Job No. 61 00 720) (with CAS)
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### Situation Three (3): FRM Replacement due to being the Primary Failure (Causal Part)

Labor Operation:	Labor Allowance:	Description:
00 00 006	Refer to KSD2	Performing “vehicle test” (with vehicle diagnosis system – checking faults) (Main work)
And:		
61 21 528	Refer to KSD2	Connect an approved battery charger/power supply(indicated in KSD2 as “Charging battery”)
And, as necessary:		
61 00 006	Work time (WT)	Performing vehicle diagnosis – test module
And:		
61 35 616	Refer to KSD2	Replacing footwell module (after vehicle diagnosis)
And:		
61 00 710	Refer to KSD2	Programming / encoding control unit(s) (Without CAS)
Or:		
61 00 720	Refer to KSD2	Programming / encoding control unit(s) (with CAS)

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowances.

Work time labor operation code 61 00 006 is not considered a Main labor operation; however, it does require an individual punch time and an explanation on the repair order and in the claim comments section.

### Footwell Module (FRM)-Related Vehicle Programming and Coding

Control module failures that occur during FRM programming only:

- Please claim these consequential repairs under the defect code listed in this bulletin and use the applicable KSD2 labor operations.

### **Other Repairs (Non-FRM Related)**

Control module failures that occur prior to programming the FRM:

- When covered under an applicable limited warranty, claim these repairs using the applicable defect code and labor operations in KSD2.

### **Previous Customer-pay Repairs – Limited Warranty Extension Reimbursement**

Under this extended limited warranty, MINI USA, a division BMW of North America, LLC (“MINI USA”) will provide reimbursement for “qualifying customer-pay FRM replacements” that were performed on an eligible vehicle **prior** to the release of this component-specific limited warranty extension.

Customer-pay FRM repairs are subject to the applicable vehicle and coverage eligibility requirements, exclusions and limitations that apply to the MINI New Passenger Car Limited Warranty.

### **Repairs that do not Qualify for Reimbursement**

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues (including the initial non-FRM related customer-pay repairs when applicable). This exclusion applies to repairs that were performed using (including those repairs that result from using) non-genuine MINI parts and/or used passenger car or light truck parts.

### **Requesting Reimbursement for a Previous Repair that Qualifies**

For a customer to request reimbursement for a “qualifying customer-pay FRM repair” performed either by an authorized MINI dealer or independent repair shop located in the United States (including Puerto Rico), please have him/her submit his/her reimbursement request “online” at [www.MINI-RP.com](http://www.MINI-RP.com) under the following reference:

- **M-ELWR 2016 Footwell Module (FRM) 8Y125M**

### **Reimbursement Request Procedure**

The online process is initiated by attaching/sending “PDF files” of the supporting documentation for the “prior repair.”

The website, the customer-pay reimbursement attachment to this bulletin and the soon to be mailed customer letters all provide information as to “what” documentation is needed to be supplied to support a prior repair.



**Note: The online reimbursement request option will be available shortly.**

Alternative methods to request reimbursement, either through the mail or by fax, are also provided.

**A copy of the “Customer-pay” reimbursement attachment may be printed and provided to the customer.**

#### **ATTACHMENTS**

View PDF attachment [M010616 Prior Customer-pay Repairs.](#)

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