



NO HEATING IN ALCANTARA STEERING WHEEL

MODEL

F13 (6 Series Coupe)	F12 (6 Series Convertible)
Only M6 with option code 7MA (Competition Edition)	

SITUATION



A few M6 vehicles were ordered with Competition Edition option, which has Alcantara steering wheel installed.
The steering wheel heating does not work even though the CCM (Check Control Message) shows it is active when turned on.

CAUSE

The Alcantara steering wheel, which is used in Competition Edition, does not contain heating elements.

CORRECTION

For the above situation, there are two options:

1. **Customer requests the steering wheel heating function:** the Alcantara steering wheel needs to be replaced with a suitable BMW M Sport leather steering wheel.

Or:

2. **Customer requests to keep the Alcantara steering wheel:** the customer will get reimbursement; NO work needs to be done.

PROCEDURE

Either replace the steering wheel as noted in situation (1) one above (follow ISTA repair REP 32 33 010 "Removing and installing sport steering wheel") or initiate situation (2) two, provide the customer reimbursement for vehicle option code SA248

Part Number	Description	Quantity
Refer to EPC	M sports steering wheel leather	1

WARRANTY INFORMATION

Option "A" or "B" below is covered "one-time only" under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Defect Code:	32 33 90 12 00	
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A. Replaced the Alcantara steering wheel with a suitable BMW M Sport heated leather steering wheel.

Labor Operation:	Labor Allowance:	Description:
32 33 015	Refer to KSD2	Replacing sports steering wheel (Main work)

If you are using a Main labor code for another repair, use the Plus code labor operation 32 33 515 instead.

Or:

B. Sublet – Issue Customer Reimbursement for vehicle option code SA248

Sublet 4	\$300.00	Customer reimbursement for vehicle option code SA248 (with no markup)
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Option "B" Conditions:

- The "non-functional" steering wheel "heating" button remains installed.
- No change will be made to the vehicle order (VO).

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