



Aftersales Bulletin

Area **Service Information**
Subject Important information - ISTA/P 3.59.11 update **Action Required!**
Group 00
Reference S 07 2016 01
Published date 05 July 2016
Version 1
Department Service Operations/TS
Recipients All Service Managers, Aftersales Managers and Service Technicians of Rolls-Royce Motor Cars Dealers



Dear Dealer

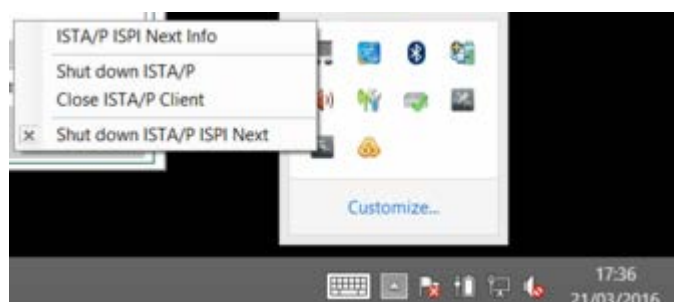
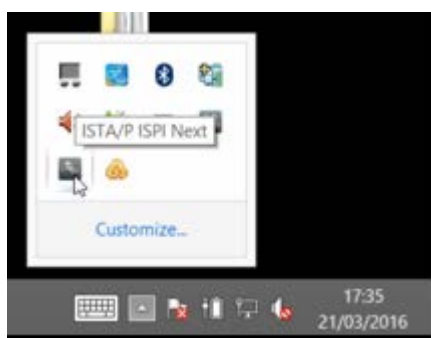
1. Situation

ISTA/P version 3.59.11 will be released to all Rolls-Royce dealers on the 5th of July. Due to a bug in version 3.59.0.600 this update will not install automatically and must be installed manually using one of the options below.

2. Procedure

Option 1: Deactivate the 'automatic update' in the TrayApp in service mode and use the automatic Update **with** user interaction

- Right click the ISTA/P ICON within the tray app and select ISTA/P ISPI Next Info.



Rolls-Royce Motor Cars

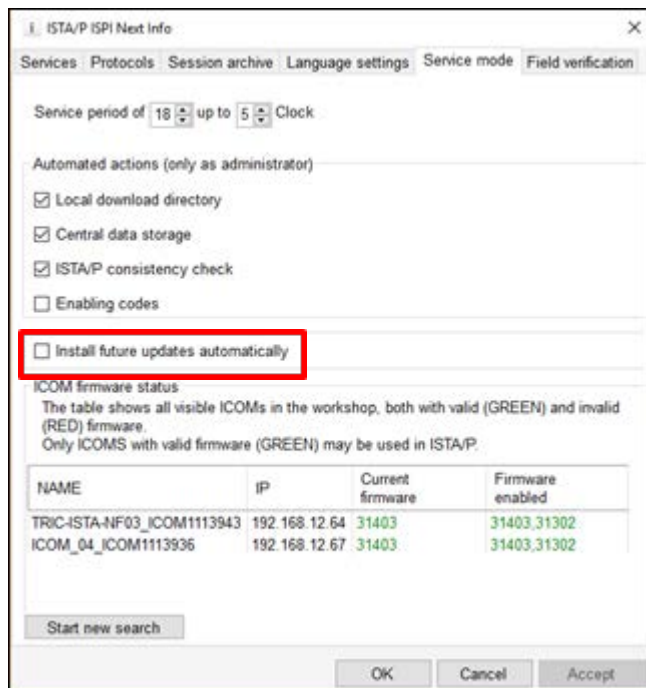
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- Select the 'Service mode' tab and ensure the tick box is un-selected to not allow automatic updates, then shut down and restart the ISTA/P application.



- Wait for the pop up box to appear in the lower right hand corner.
Tick the box "Automatically start installation after download" and press "OK"

The update will now take place immediately and will update to the highest version available.





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Option 2: Carry out a Manual update

- Copy both packages BMW_ISPI_ISTA-P_DAT_3.59.1.003.istap & BMW_ISPI_ISTA-P_SYS_3.59.1.003.exe from your ISPI NAS shared storage to C:\ISPI_Next_Software

Name	Date modified	Type
 BMW_ISPI_ISTA-P_SYS_3.59.1.003.exe	25.06.2016 01:38	Application
 BMW_ISPI_ISTA-P_DAT_3.59.1.003.istap	25.06.2016 01:38	ISTAP File

- Right click the file BMW_ISPI_ISTA-P_SYS_3.59.1.003.exe and click run as administrator and follow the onscreen instructions.

