

November 2016 Technical Service

SERVICE ACTION: B-PILLAR COMPLIANCE LABEL: CHASSIS NUMBER VERIFICATION

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

MODEL

F10 (5 Series Sedan) F36 (4 Series Gran Coupe)
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AFFECTED VEHICLES

This Service Action involves 8 vehicles produced between 8/18/2016 and 8/22/2016.

Vehicles which require this Service Action to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System) or with the Key Reader.

SITUATION

Vehicles may contain one or more incorrect labels.

CAUSE

Incorrect labels attached during production.

CORRECTION

Replace compliance label and additional labels if necessary.

PROCEDURE



1. Examine the compliance label on the B-pillar.

2. Does the chassis number agree with the



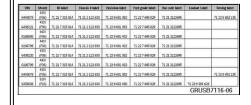
vehicle documentation?

YES- nothing further is required. Vehicle is in compliance.

NO – compliance label and other listed labels must be replaced. Refer to chart below to determine which labels to be replaced. Order only those labels which are indicated in the chart.

Go to Step 3.

- 3. Remove the compliance label and additional labels according to chart below; heat prior to removing if needed.
- 4. Clean any residual adhesive after label removal.
- 5. Attach new labels in their respective locations.





Note: Use attachment below to locate labels.

PARTS INFORMATION

ARTORINATION				
Part Number	Description	Quantity		
71 21 2 122 630	B-pillar compliance label (VIN Dependent)	1		
71 21 7 315 814	Identification label	1		
71 22 8 681 382	Emission label (VIN dependent)	1		
71 22 8 681 402	Emission label (VIN dependent)	1		
71 22 8 652 460	Emission label (VIN dependent)	1		
71 22 7 645 829	Fuel Grade label	1		

71 21 2 122 695	Bar Code label (VIN dependent)	1
71 23 9 384 628	Refrigerant (Coolant) label (F10)	1
71 22 8 652 135	Towing label	1

WARRANTY INFORMATION

Reimbursement for this Service Action will be via normal claim entry utilizing the following information:

Defect Code:	00 71 30 02 00	
Labor Operation:	Labor Allowance:	Description:
00 64 728	3 FRU	Check the Compliance Label (VINs agree, no further action is required) (Plus work)
Or:		
00 64 729	3 FRU	Replace the Compliance Label and additional labels (Plus work)

ATTACHMENTS

View PDF attachment **Label Locations**.

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