

November 2016 Technical Service

THE FRONT SEAT VENTILATION FAN MAKES A GRINDING NOISE

This Service Information bulletin supersedes SI B52 10 15 dated February 2016.

MODEL

G12 (7 Series)

Vehicles with option code SA 0456 "Comfort seat with memory"

Vehicles with option code SA 0453 "Climate-controlled seats, front"

UPDATED SITUATION

A grinding noise can be heard from the front ventilation seat, often when going around corners.

UPDATE! CAUSE

- The fan scrapes against the grille cover
- Pad foam particles are collected inside the fan causing a noise
- The Velcro fastener under the seat cover is displaced and hits the fan

CORRECTION

Replace the cushion and inspect the Velcro fasteners.

PROCEDURE PROCEDURE

For conditions that resemble the situation described:

Follow the attached B52 10 15_Repair_Instruction

Submit info only case for repeat visit with the same situation.

Part Number	Description	Quantity
11	Pad, Comfort seat, climate, left or/and right	1 / side
	Wiring harness active	

PARTS INFORMATION

61 12 6 817 770	seat vent. front	1 / side; if needed
52 10 7 056 235	Fan	If damaged
51 22 2 361 826	Double- sided adhesive tape (16.5m)	As needed
52 10 1 945 543	Clamp	As needed

WARRANTY INFORMATION

This service information bulletin provides technical, diagnostic and/or repair-related information.

Eligible and Covered Work/Repairs

The repair procedures outlined in this bulletin are covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

To submit a claim, please following the established and applicable warranty policy and procedures together with the using corresponding defect code and labor operations provided in the KSD2.

Note: Only one Main labor operation can be claimed per repair visit. All other labor

operations for the same repair line item or the other repair line items must be claimed using corresponding Plus and/or Associated labor operation codes as applicable.

If invoicing KSD2 flat rate labor operation codes for other repair work results in overlapping labor, invoice work time (WT) labor operation 00 50 000 instead for the additional labor time needed (FRUs minus the overlapping labor).

Work time labor operation code 00 50 000 is not considered a Main labor operation.

Eligible other repair work that will be claimed under a difference defect code using this labor operation requires a separate punch time.

On the repair order and in the claim comment section, please identify the labor operations labor operation code(s) "00 50 000" replaces and itemize the claimed FRU amount.

ATTACHMENTS

View PDF attachment **B521015_Repair_Instructions**.

[Copyright ©2016 BMW of North America, Inc.]