



USB CABLE: BATTERY DISCHARGE/AUDIO FAILURE/RADIO RECEPTION

MODEL

R55 (Cooper Clubman, Cooper Clubman S, Cooper Clubman JCW)	F56 (Cooper, Cooper S Hardtop 2 Door, MINI E)	R57 (Cooper, Cooper S Convertible)	R58 (Cooper Coupe, Cooper Coupe S, Cooper Coupe JCW)
R59 (Cooper Roadster, Cooper S Roadster, Cooper JCW Roadster)	R60 (Cooper Countryman, Cooper S Countryman, Cooper JCW Countryman)		

SITUATION

- No sound from the radio, telephone, gong signal and or PDC.
- Poor radio reception and failure of the telematics systems.
- Possible Check Control system message:
 - o Battery discharge when engine off.
 - o Caution, no acoustic warning signals.

CAUSE

Non MINI approved (third-party supplier) USB cable plugged into the USB port.

CORRECTION

Install new MINI approved USB cable.

PROCEDURE

1. Check that a non MINI approved USB cable is plugged into any of the USB ports.

2. Remove the non MINI approved USB cable.
3. Confirm that cause of the errors have been resolved.
4. Inform the customer to use MINI approved USB charging cables only!
 - The non MINI approved USB cable or connector is to No longer be used!



Note: Programming or USB hub replacement does NOT provide a remedy!

WARRANTY INFORMATION

Not applicable.

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