



AUDIO VOLUME NOT RESTORED AFTER MSA STOP, ENTRY HEAD UNIT

MODEL

F54 (Cooper S Clubman)	F55 (Cooper, Cooper S Hardtop 4 door)	F56 (Cooper, Cooper S Hardtop 2 door)	F57 (Cooper, Cooper S Convertible)
With options SA 06FP (Radio MINI Visual Boost) or SA 0606 (Navigation Business)			
AND			
without options SA 0674 (Hi-Fi System Harman Kardon) or SA 0676 (Hi-fi speaker system)			

SITUATION

Volume of audio system (when set to near maximum) is reduced when Auto Start-Stop (MSA) stop occurs and is not restored upon automatic engine restart.

CAUSE

This is normal system behavior - serves to protect the head unit, battery drain and avoidance of incremental leaps in the loudness. The loudness is reduced to 2/3 of maximum and is not restored.



Note: Air conditioning output is also reduced upon MSA stop and is not restored for similar reasons.

CORRECTION

None available

INFORMATION

In response to customer inquiry, inform them that this is a design feature to protect their vehicle from damage.

DO NOT replace any parts.

DO NOT program vehicle or carry out any other work on the vehicle related to this situation.

WARRANTY INFORMATION

Not applicable.

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