| SI B84 10 16 | October 2016 |
| Communication Systems | Technical Service |

ROLLER SUNBLIND NOT ABLE TO BE CONTROLLED WITH BMW TOUCH COMMAND

MODEL

G12 (7 Series Sedan)

SITUATION

BMW Touch Command operation of one of the side window roller sunblind's by itself is not possible without prior operation from the control button in that door panel.

All other functions of the Touch Command work properly including opening and closing all the roller sunblind's together.

Vehicles with I-level of S15A-16-07-501 or higher affected.

CAUSE

BMW Touch Command software

CORRECTION

Reprogram BMW Touch Command

PROCEDURE

For conditions that are similar to the situation described:

1. Run diagnosis with ISTA and work through the corresponding test module.

   Did diagnosis discover a problem with the roller blind?

   YES- Follow ISTA recommendations.

   NO – go to next step.

Always connect a BMW approved battery charger / power supply (SI B04 23 10).

2. Perform software update on BMW Touch Command over the Touch Command Service Updater (TCSU) with software version 162910.00005 or higher.

   The current installation instructions are stored on the TIS website under Technical Documentation and also attached to this bulletin.

A parts replacement is not necessary, nor does it provide a solution.

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks or the BMW Certified Pre-Owned Program.

Defect Code:	8410041200	
Labor Operation:	Labor Allowance:	Description:
00 00 006	Refer to KSD2	Performing "vehicle test" (with vehicle diagnosis system – checking faults)
And:		
61 21 528	Refer to KSD2	Connect an approved battery charger/power supply (indicated in KSD2 as "Charging battery")

And, if the:

Vehicle is not at the "most current" I-level

Labor Operation:	Labor Allowance:	Description:
61 00 730	Refer to KSD2	Programming / encoding control unit(s)

And/or:

Labor Operation:	Labor Allowance:	Description:
61 00 975	Refer to KSD2	Program Touch Command (Touch Command Service Updater)

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead.

Vehicle Programming and Coding

When ISTA/P automatically reprograms and codes all the vehicle control modules that currently do not have the latest software and control module failures occurred during this programming:

- Please claim these consequential control module repair work under the defect code listed in this bulletin with the applicable KSD2 labor operations.

Other Repairs

Control module failures that occurred prior to this programming:

- When covered under an applicable limited warranty, claim these control module repairs using the applicable defect code and labor operations in KSD2.