SI B65 20 16		**October 2016**
Audio, Navigation, Monitors, Alarms, SRS		Technical Service

CID Split Screen Always Changes Back to Compass Display

This Service Information bulletin Replaces SI B65 20 16 dated June 2016

UPDATE! MODEL

F06 (6 Series Gran Coupe)	F12 (6 Series Convertible)	F13 (6 Series Coupe)
F25 (X3)	F26 (X4)	G12 (7 Series)

Production as of 03/2016 or programmed with ISTA/P V3.58.0 (16-03-502 I Level).

SITUATION

After starting the vehicle, the Control Display (CID) right side (split screen) display does not stay on the last selection made by the driver. Within 30 seconds of starting the right side of the display changes by itself to the compass view.

UPDATE! CAUSE

Software error (Head Unit NBT-EVO ID5) was introduced with ISTA/P V3.58.0 (16-03-502 I Level).

UPDATE! CORRECTION

Program vehicle with ISTA/P V3.59.0 or higher software to I Level:

- F010-16-07-501 (F06, F12, F13)
- F025-16-07-501 (F25, F26)
- S15A-16-07-501 (G12)

PROCEDURE

Follow the steps below to correct the situation:

1. Connect the vehicle to ISTA. Work through test modules for any existing faults.

2. Connect the vehicle to ISTA/P.

3. UPDATE! Program and encode the complete vehicle using ISTA/P 3.59.0 or higher.

Always connect a BMW approved battery charger / power supply (SI B04 23 10).

ISTA/P will automatically reprogram and code all programmable control modules that do

not have the latest software. For information on programming and coding with ISTA/P, refer to CenterNet / TIS / Technical Documentation / Diagnostics and Programming / Programming Documentation.

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Defect Code:	65 12 58 02 00	
Labor Operation:	Labor Allowance:	Description:
00 00 006	Refer to KSD2	Performing "vehicle test" (with vehicle diagnosis system – checking faults)
And:		
61 21 528	Refer to KSD2	Connect an approved battery charger/power supply(indicated in KSD2 as "Charging battery")
And, as necessary:		
61 00 006	Work time (WT)	Performing vehicle diagnosis – test module
And:		
61 00 730	Refer to KSD2	Programming / encoding control unit(s)

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowances.

Work time labor operation code 61 00 006 is not considered a Main labor operation; however, it does require an individual punch time and an explanation on the repair order and in the claim comments.

UPDATE! Vehicle Programming and Coding

When ISTA/P automatically reprograms and codes all the vehicle control modules that currently do not have the latest software and control module failures occurred during this programming:

- Please claim these consequential repair work under the defect code listed in this bulletin with the applicable KSD2 labor operations.

Other Repairs

Control module failures that occur prior to programming and/or additional work is performed as a result of performing the ISTA diagnostics and related test plans:

- When covered under an applicable limited warranty, claim these repairs using the applicable defect code and labor operations in KSD2.