



## SERVICE ACTION: LEFT SIDE DOORS MAY NOT OPEN FROM OUTSIDE

### MODEL

F34 (3 Series Gran Turismo)	F36 (4 Series Gran Coupe)	Produced from October 5, 2015 to October 23, 2015
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### AFFECTED VEHICLES

Vehicles which require this Service Action to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System) or with the Key Reader.

### SITUATION

Left side doors (front and/or rear) may not be able to be opened from the outside.

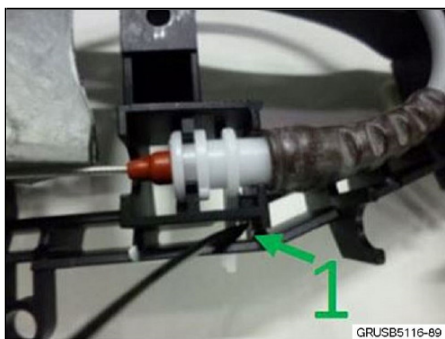
### CAUSE

Bowden cable may twist and come loose from the bracket on the outside door handle support.

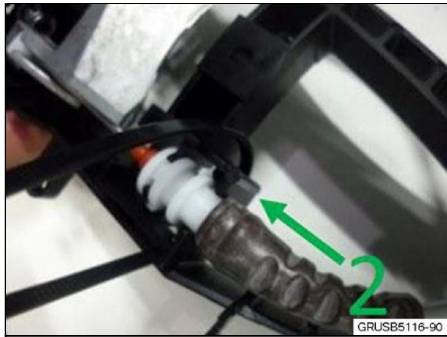
### CORRECTION

Secure the Bowden cable with straps to prevent twisting on both left side (driver's side) doors.

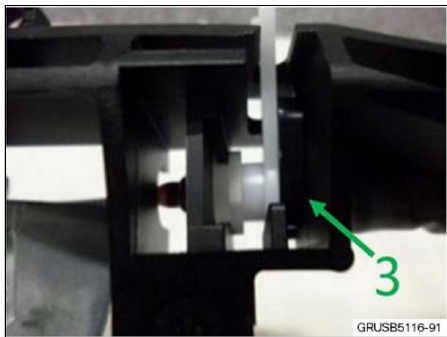
### PROCEDURE



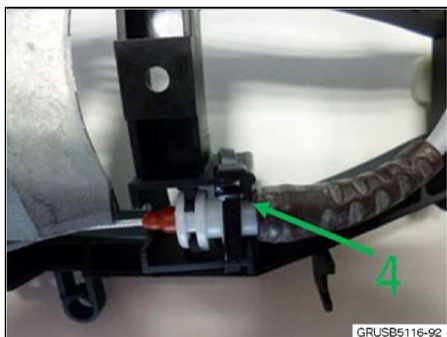
1. Remove the **front left** outside door handle support as described in repair instructions **RA 51 21 125 "Removing and installing/replacing the left or right outside door handle support with lock barrel"**.
2. Insert small end of cable strap into door handle support while ensuring that Bowden cable is seated correctly (See Figure 1)



3. Loop over door handle support as shown (in Figure 2).



4. Make sure cable strap is secured and Bowden cable is seated securely as shown (in Figure 3).



5. Lock cable strap and cut off any excess strap as shown (in Figure 4).



6. When complete, the Bowden cable and cable strap should be secured as shown at the left.
7. Continue the identical procedure on the rear left door. Refer to repair instructions **RA 51 21 126 "Removing and installing/replacing the left or right outside door handle support with lock barrel"**.
8. Job complete.

## PARTS INFORMATION

Part Number	Description	Quantity
61 13 1 367 599	Cable strap	2

## WARRANTY INFORMATION

Reimbursement for this Service Action will be via normal claim entry utilizing the following information:

<b>Defect Code:</b>	<b>00 51 03 04 00</b>	
<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>
00 64 675	21 FRU	Reworking the door handle Bowden cable for both doors on the left (driver's) side (Plus work)

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