

From: Broadcast Messaging System
To: [DL-BMS_Message_Monitors](#)
Subject: REMINDER: BMW Warranty Reimbursement Process for 0W Oil
Date: Monday, December 19, 2016 1:47:16 PM

Publish Date: December 19, 2016
From: Warranty
Expiration Date: January 02, 2017

DCSnet Message
Important



Subject: **REMINDER: BMW Warranty Reimbursement Process for 0W Oil**

As a reminder, effective January 1, 2017, Warranty will no longer reimburse 5W oils under warranty and/or warranty programs.

For centers that have already migrated from 5W-30 to 0W-30 Tanker Bulk oil, effective January 1, 2017, Warranty will only reimburse 0W-30 Tanker Bulk oil.

The oil quantities must be claimed using the "one-tenth" engine oil billing part numbers.

Aftersales Business Development & Marketing will be introducing new 0W bulk options in the near future.

Warranty will only reimburse the "one-tenth" engine oil part numbers for 0W bulk oil after these new options are released.

We kindly recommend that centers without bulk oil capabilities, please make all necessary preparations for the upcoming changes in warranty reimbursement.

If your center is unable to store bulk oil, please contact the Warranty Department WarrantyDealerReviews@bmwna.com.

Thank you for your cooperation and patience with this process.

Best regards,

Jim Goldsmith

Department Head - Warranty

Trevor Thangalan

Manager - Warranty Optimization

Attachments:

No Attachments No Attachments

Recipients: BMW SAV (Light Trucks), All Offerings, All Regions, All Areas, Service, Warranty Administrator
BMW SAV (Light Trucks), All Offerings, All Regions, All Areas, Service, Service Manager
BMW SAV (Light Trucks), All Offerings, All Regions, All Areas, Parts, Parts Manager
BMW Passenger Cars - CC-AfterSalesAreaManagers

