



## SERVICE ACTION: CONVERTIBLE ROOF: TENSIONING STRAP REPLACEMENT

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

### MODEL

F23 (2 Series Convertible)
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### AFFECTED VEHICLES

This Service Action involves 2 Series Convertibles produced from 4/6/2015 to 8/25/16.

Vehicles which require this Service Action to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System) or with the Key Reader.

### SITUATION

The tensioning strap that is fastened to the headliner could fail during convertible top operation.

Convertible top could be damaged by tensioning strap failure (approx. 10% of vehicles).

### CAUSE

Tensioning strap can become jammed or trapped in convertible top mechanism leading to failure.

### CORRECTION

Replace tensioning strap or headliner (includes reworked tensioning strap), if headliner damaged.

### PROCEDURE



1. **Check the headliner for damage in the C-pillar area on the left and right sides.**

- **Examples of headliner damage**



**Is the headliner damaged?**

**YES** – Follow procedure in Headliner Repair Attachment for “Replacing the Headliner”.

**NO** - Follow procedure in Headliner Repair Attachment for “Tension Cable Conversion”.

## SPECIAL TOOL INFORMATION

As described in repair instructions:

- Cotter pin to thread tension cable

## PARTS INFORMATION

Part number	Description	Quantity
54 34 7 491 707	Tension cable kit	1

Following parts, only if required

54 37 7 492 106	Headliner	1
54 34 7 492 094	Headliner attachment kit	1

## WARRANTY INFORMATION

Reimbursement for this Service Action will be via normal claim entry utilizing the following information:

<b>Defect Code:</b>	<b>0054470100</b>
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### Check Headliner and Strap Rework Only

Labor Operation:	Labor Allowance:	Description:
00 64 734	4 FRU	Check headliner and strap rework (Plus work)

Or:

**Check Headliner, Replace and Rework, Only if Necessary.**

<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>
00 64 735	24 FRU	Check headliner, replace and strap rework strap (Plus work)

Or:

<b>Sublet Code 3</b>	Sublet amount*	Third-party headliner replacement and strap rework

Appropriate third-party charges are determined by comparing them to the corresponding warranty rates.

Prior to performing this repair, calculate your center's repair cost and then obtain outside repair estimate(s) as for price comparison purposes.

\*Sublet code "3" upper limit: \$200.00.

**ATTACHMENTS**

View PDF attachment [B54 04 16 - Headliner Repair Attachment\\_V2](#).

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