

On-car analysis list from March 17th, 2016
please contact VW Helpline before attempting repair

	Models	MY	Engine	Transmission	Topic	Customer Complaint
Powertrain	Jetta Hybrid	13 - 15	All	All	P309F and P309D Fault Code	Mil-on no electric drive mode, untouched vehicles
	Touareg	11-15	3.0L (CATA/CNRB)	All	P0087/Fuel Pump Noise/Crank-No-Start	Customer states crank no start, in-tank fuel pump making noise, possibly with P0087 (No previous repairs for High Pressure Pump concerns)
	Passat	12 and 14	2.0TDI (CKRA)	All	P0202A and/or P202B in ECM	MIL-on with static fault code P202A and or P202B (MY12 and 14 only, no MY13)
	Tiguan	15	All	All	Rear O2 Sensor Fault	MIL-on fault P013E in the ECM
	Passat, Jetta, Golf Sportwagen, Beetle, Beetle Conv	15	2.0TDI (CVCA, CURA)	All	MIL on P164B	Customer states MIL on, P164B in ECM (untouched vehicles, Engine production before January 2015 or after March 2015 only)
	Passat	15-16	1.8T (CPRA, CPKA)	All	MIL-on P2407	MIL-on with fault code P2407 in the ECM
	Jetta	16	1.4T (CZTA)	All	P0456 Fault Code	MIL-on with P0456 (untouched vehicles California ONLY)
Chassis	Golf /GTI (A7)	16	All	All	Strut Noise	Customer states there is a noise while turning/ going over bumps (noise from strut bearing/mount area)
	All	16	All	All	Alignment	Vehicle alignment not correct, steering off center, pulls, drifts, during PDI (no prior alignment repairs)
	GTI	16	All	Standard	Clutch Pedal Noise	Clutch pedal squeal/squeak when operating clutch pedal
Body	Beetle Conv	16	All	All	Sun visor Loose	Customer states the sun visor is loose or fallen off
	Golf/GTI (A7)	16	All	All	Vanity Light Inoperative	Customer states the vanity light stays on/off
	Passat	12-15	All	All	A/C inoperative	Customer states the A/C system does not perform properly (Untouched vehicles) (A/C leak near high pressure switch connection)
	Golf/GTI/Golf Sportwagen (A7)	15/16	All	All	Front Window Regulator	Customer states there is a noise from the front doors due to loose window regulator
	Golf Sportwagen	15-16	All	All	Sunroof Water Drain / Stained Headliner	Water leak from sunroof/headliner, water stains on headliner
Electrical	Passat	15-16	All	All	Key functions Inoperative	Any key functions (untouched vehicles) (including starting, kessy, remote buttons)