APPLICABLE VEHICLES

2016 Tacoma

CONDITION

Some customers may experience a stuck in 4HI or 4LO condition due to a damaged transfer case actuator. After replacing the actuator, the normal operating condition is restored. Investigation of recovered parts show that damage is due to improper shifting pattern from N to D during 4LO entering/exiting operation.

RECOMMENDATIONS

Please instruct the customer to use correct shifting procedure for entering/exiting 4LO by making sure transmission remains in N until the 4LO entering/exiting operation is complete and no 4WD lights are flashing. Please refer customer to driver's sun visor label for correct operating procedure to prevent malfunction.



LINK REFERENCES

This Tech Tip does not contain any link references