

Subarunet Announcement



To: All Subaru Retailers
From: Subaru of America, Inc.
Date: April 4, 2016

Subject: Update - Subaru Safety Recall Campaign/ STOP SALE: WTA-62 Turbo Engine Air Intake Duct

As previously announced on March 17, 2016, Subaru of America, Inc. (Subaru) is recalling certain 2015 and 2016 model year Forester 2.0XT and WRX vehicles due to a possible issue with the turbocharger air intake duct.

Owner Notification

All potentially affected vehicle owners will be notified by first class mail on or around April 15, 2016.

Condition

The turbocharger air intake duct on affected vehicles may have been produced with incorrect material that is susceptible to cracking.

Description of the Safety Hazard

Should the turbocharger air intake duct crack, the engine may develop a rough idle, reduced power and possibly stall. Should the engine suddenly lose power or stall while driving, there is an increased risk of a crash.

Description of the Remedy

The repair procedure will involve inspecting and possibly replacing the turbocharger air intake duct. Inspection of the turbocharger air intake duct lot number (date) molded on the duct will be necessary to determine if replacement is required. Please refer to the WTA-62 bulletin on STIS for details.

Affected Vehicles

This condition may exist on certain vehicles listed below. NOTE: Not all vehicles within the range are affected. Coverage for all affected vehicles must be confirmed by using the Vehicle Coverage Inquiry function at Subarunet.com. This data is now available.

Vehicle Model		Affected VIN Range
Forester 2.0XT	2015	From FH819330 to FH842199
	2016	From GH400090 to GH475644
WRX	2015	From F*838026 to F*838040
	2016	From G*800045 to G*820448

Retailer Affected VIN Lists

Each Subaru retailer will receive an affected VIN list from their Zone Office prior to owner notification.

Sold vehicles will be assigned to retailers in the affected VIN list as follows:

- Original vehicle owners are assigned to the original selling retailer when their current address is within a 100-mile radius of that retailer.

- If the original selling retailer is inactive, the VIN has been assigned to the nearest active retailer.
- For any new owners or when original owners live more than 100 miles from the original selling retailer, the VIN has been assigned to the nearest active retailer.

IMPORTANT: Retailer affected VIN lists include owner name and address information for vehicles affected by this safety recall. This information will enable retailers to follow-up with owners of potentially affected vehicles. The lists contain owners' names and addresses obtained from State Motor Vehicle Registration Records. The use of such motor vehicle registration data for any other purpose is unlawful. Accordingly, retailers are required to limit the use of these lists for the purpose of completion of this safety recall.

Retailer Program Responsibility

Any vehicles listed in a recall/campaign that are in retailer stock must be:

- Immediately identified.
- Tagged or otherwise marked to prevent their delivery or use prior to inspection and/or repair
- Repaired in accordance with the repair procedures outlined in the bulletin

Retailers are to promptly perform the applicable service procedures to correct all affected vehicles in their inventory (used, demo & SSLP). Additionally, whenever a vehicle subject to this recall is taken into retailer inventory, or in for service, necessary steps should be taken to ensure the recall correction has been made before selling or releasing the vehicle.

Reminder: Retailers will be unable to report an affected unsold vehicle as sold to SOA if this recall has not been completed. No RDR entry will be allowed and as such those vehicles would not count for any purposes including incentives, sales contests or ASCENT payments.

In order to enter an RDR for a specific VIN that has an open recall, first perform the repair procedure and enter the claim into Subarunet. Once the repair is completed and the claim entered into Subarunet, the sale can be reported. If you have any questions, please contact the Claims Helpline at 1-866-782-2782.