IMPORTANT SAFETY RECALL

This notice applies to the VIN identified in the address section printed below.



Subaru of America, Inc.

Subaru Plaza P.O. Box 6000 Cherry Hill, NJ 08034-6000 800-782-2783 www.subaru.com

Subaru Recall Campaign WTA-62 NHTSA Recall No. 16V-162 April 2016

Dear Subaru Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

SUBARU OF AMERICA, INC. has decided that a defect, which relates to motor vehicle safety, exists in certain 2015 - 2016 model year Subaru Forester 2.0XT and WRX vehicles.

You received this notice because our records indicate that you currently own one of these vehicles.

DESCRIPTION OF THE SAFETY DEFECT & SAFETY HAZARD

The engine turbocharger air intake duct may have been produced with an incorrect material that is susceptible to cracking. Should the engine turbocharger air intake duct crack, the engine may develop an abnormally rough idle, reduced power and possibly stall. Should the engine suddenly lose power or stall while driving, there is an increased risk of a crash.

In addition, this condition may cause the "Check Engine" light located on the instrument panel to illuminate, indicating a malfunction has occurred. It could also have an adverse effect on vehicle exhaust emissions.

DESCRIPTION OF THE REMEDY

Subaru will inspect the lot number molded on the engine turbocharger air intake duct to determine if it was produced with incorrect material. If a specific lot number is found, the duct will be replaced. If a different lot number is found, the duct was produced using the correct material and replacement is not necessary. The inspection and, if necessary, the repair will be performed at no cost to you.

WHAT YOU SHOULD DO

You should immediately contact your Subaru retailer (dealer) for an appointment to have your vehicle inspected and repaired, if necessary.

There are several important precautions you should take until this recall has been performed:

- If you notice an abnormally rough engine idle or the "Check Engine" light located on the instrument panel illuminates while the engine is running, do not drive the vehicle. Contact your Subaru retailer for assistance.
- If there is a loss of power or the engine stalls while driving, carefully steer the vehicle to a safe place on the side of the road. Do not continue to operate the vehicle. Immediately contact your Subaru retailer for assistance.

HOW LONG WILL THE REPAIR TAKE?

The time to perform the actual inspection is approximately 10 minutes. If replacement of the engine air duct is required, the repair will take an additional 20 minutes. However, it may be necessary to leave your vehicle for a longer period of time on the day of your scheduled appointment to allow your Subaru retailer flexibility in scheduling.

CHANGED YOUR ADDRESS OR SOLD YOUR SUBARU?

If you have moved or sold your vehicle, please complete the enclosed prepaid postcard and mail it to us. Or if you prefer to update this information online, please go to www.subaru.com, select 'Customer Support,' then select 'Address Update' or 'Ownership Update' from the drop down menu.

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IF YOU NEED FURTHER ASSISTANCE:

To locate the nearest Subaru retailer, you can access our website at www.subaru.com and select 'Find a Retailer.'

For additional information, please go to: http://www.wta62.service-campaign.com.

If you need additional assistance, please contact us directly:

- By e-mail: Go to www.subaru.com, Customer Support and select "Contact Us"
- By telephone: 1-800-SUBARU3 (1-800-782-2783)
 Monday through Thursday between 7:30 a.m. and 8:00 p.m. ET
 Friday between 10:30 a.m. and 5:00 p.m. ET
 Saturday between 9:00 a.m. and 3:30 p.m. ET
- By U.S. Postal mail: Write us at Subaru of America, Inc., Attn: Customer-Retailer Services Department,

P.O. Box 6000, Cherry Hill, NJ 08034-6000

Please contact us immediately if the Subaru retailer fails or is unable to make the necessary repairs free of charge.

You may also contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, West Building, Washington, DC 20590 or call the toll free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to http://www.safercar.gov if you believe the Subaru retailer has failed or is unable to remedy your vehicle without charge within a reasonable amount of time.

CALIFORNIA REGISTERED OWNERS

The California Air Resources Board requires that emission related campaigns be completed prior to California's vehicle registration renewal process; without this repair, you will not be able to register your vehicle during your next annual registration. Upon completion of this campaign, your California dealer will complete and provide you a "Proof of Correction Certificate." If required, present the certificate to the California Department of Motor Vehicles (the "DMV") when renewing your California registration as proof of campaign completion. If the DMV does not request the certificate, we recommend that you keep it for your records.

In addition, the State of California requires that every vehicle must pass an emission test (SMOG Check) every two years and before it is sold. Without the service we are providing at no charge, your vehicle may not pass this test.

Your continued satisfaction with your Subaru is important to us. Please understand that we have taken this action in the interest of your safety and your vehicle's proper operation. We sincerely apologize for any inconvenience this matter may cause and urge you to schedule an appointment as soon as possible to have this repair performed.

Sincerely, Subaru of America, Inc.

A subsidiary of Fuji Heavy Industries Ltd.

Notice to Lessors

Under Federal law the lessor of a vehicle who receives this letter must provide a copy of it to the vehicle lessee(s) within 10 business days from receipt. The lessor must also keep a record of the lessee(s) to whom this letter is sent, the date sent, and the applicable vehicle identification number (VIN). (For the purposes of this section, a lessor means a person or entity that in the last twelve months prior to the date of this notification has been the owner, as referenced on the vehicle's title, of any five or more leased vehicles. A leased vehicle is a vehicle leased to another person for a term of at least four months.)