



NUMBER: 09-005-16

GROUP: Engine

DATE: April 30, 2016

This bulletin is supplied as technical information only and is not an authorization for repair. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, or otherwise, without written permission of FCA US LLC.

THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 16-036. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN'S HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

SUBJECT:

Tighten Starter Bolts

OVERVIEW:

This bulletin involves torquing the starter bolts to proper specifications.

MODELS:

2016 (DS) Ram 1500 Pickup

NOTE: This bulletin applies to vehicles within the following markets/countries: NAFTA, EMEA and LATAM.

NOTE: This bulletin applies to vehicles built on or after March 01, 2016 (MDH 0301XX) and on or before March 06, 2016 (MDH 0306X) equipped with 3.6L V6 24V VVT Engine (Sales Code ERB) or equipped with 3.0L V6 Turbo Diesel Engine (Sales Code EXF) or equipped with 5.7L V8 Hemi MDS VVT Engine (Sales Code EZH).

SYMPTOM/CONDITION:

The customer or technician may hear an excessive noisy starter or find that the starter is loose.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. For all other customers that describe the symptom/condition listed above, perform normal diagnostics.

PARTS REQUIRED:

Qty.	Part No.	Description
1 (AR)	6506497AA	Hex flange bolt (use for discarded prop shaft bolts)

REPAIR PROCEDURE:

1. Disconnect the negative battery cable.
2. Raise and support the vehicle.
3. Inspect the starter for loose bolts or excessive noise.
4. Are the starter bolts loose or is the starter making noise?
 - a. YES>>> Proceed to [Step #5](#).
 - b. NO>>> This bulletin has been completed, use LOP (08-75-01-94) to close the active RRT.
5. Tighten the starter bolts to the proper torque specification.
 - a. **3.0L Engine (Sales Code EXF)**. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info>08 - Electrical/8F - Engine Systems/Starting/Starter/Installation.
 - b. **3.6L Engine (Sales Code ERB)**. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info>08 - Electrical/8F - Engine Systems/Starting/Starter/Installation.
 - c. **5.7L Engine (Sales Code EZH)**. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info>08 - Electrical/8F - Engine Systems/Starting/Starter/Installation.

NOTE: New bolts must be used on the propshaft if removed to allow clearance to torque the starter bolts. Do not reuse the old propshaft bolts. See parts required.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
08-75-01-94	Starter - Inspect (1 - Semi Skilled)	1 - Engine Repair and Performance	0.2 Hrs.
08-75-01-95	Starter - Bolts (1 - Semi Skilled)	1 - Engine Repair and Performance	0.3 Hrs.

FAILURE CODE:

ZZ	Service Action
----	----------------