



Recall Resources

7/25/2016

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Updates

Ordering Updates:

- SIGNIFICANT GUARANTEED ORDERING PROCESS ENHANCEMENT LAUNCHING JUNE 9TH. Please click the link below for details:
[VOIM EZ Order](#)
- GOOD NEWS! Effective 5/6/16, VOIM EZ Order has been enhanced to allow dealers to edit Charger and Challenger Hellcat orders in 'B' status. You are now able to make your own paint and option changes; it is no longer necessary to submit edit requests to the VOIM Team.
- Please access the link below for any details and information on the EZ Order Process:
[EZorder flipbook_email version](#)
- Reminder:** For any questions regarding ordering/scheduling/allocation, please direct your questions to VOIMail@fcagroup.com and please include the **Body Model in the subject line**. For other system issues, please contact the DealerCONNECT Help Desk at: 800-374-4040
- Ram ProMaster City Handbook : multiple PDF's to help guide dealers on who the class 1 customers are and how to order the cargo or passenger van.
 - [ProMaster City product overview & Vocations.pdf](#)
 - [ProMaster City Ordering v.2](#)
 - [ProMaster City Sales Tools](#)
 - [ProMaster City Article & Video reviews](#)
 - [Ram Van Lead Intercept Program](#)
 - [Ram Commercial How to Sell to a Local Business](#)
- VIPER STOCK ORDER SUPPORT- Floor plan covered up to 12 months!
[Viper March Allocation Handbook](#)
- 1 of 1 CUSTOM VIPER NOW AVAILABLE FOR ORDERS :
 - [To Reserve your Custom Viper Order visit www.drivesrt.com/viper1off1](#)

* ALL ORDERS MUST BE RESERVED PRIOR TO PLACING IN VOIM
* Select: ZDDL29-VIPER GTC COUPE in VOIM to order Custom Vipers

- [Custom Viper - How to Guide.docx.pdf](#)
- [Metallics-Book1](#)
- [Metallics-Book2](#)
- [Metallics-Book3](#)
- [Metallics-Book4](#)
- [Metallics-Book5](#)
- [Solids-Book1](#)
- [Solids-Book2](#)
- [Solids-Book3](#)

My Vehicle Order & Inventory Snapshot

Last Updated: 07/25/2016 10:31 AM

Brand: All
Year: All
Make: All
Model: All
Package: All

Unscheduled (BA-BX)
Scheduled (C)
In System (D-JS)
In Transit (KZ-KZU)
In Stock (KZX)
Total

Update Totals

Action Required

Last Updated: 07/25/2016 10:31 AM

Click on the links below to obtain additional details and take required action.

[Allocation Balance to Go](#)
[Pre-Assigned Long Lead Models](#)
[Retail Schedule Hold\(BG Alert\)](#)
[Inventory with Safety Recalls \(new\)](#) 17
[Inventory Impacted by Service Actions](#) 83
[My Pre-Approved Vehicles For Trade](#)
[Pre-Approved vehicles](#)

- Reports for quick access to identify specific new vehicle inventory impacted by an open safety recall or service action
- Located in DealerCONNECT > VOIM Homepage in the lower right of the screen under Action Required
 - Total number of vehicles impacted will display on the VOIM Homepage
- **Inventory with Safety Recalls** – new report displays new vehicle inventory impacted by an open safety recall
- **Inventory Impacted by Service Actions** – report displays new vehicle inventory impacted by an open service action (includes safety recalls)

Inventory with Safety Recalls



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VIN Track**

View My Inventory

Search My Inventory

Show Filter

Include: ☒ In Stock ☐ In Transit ☐ Scheduled/In System ☐ Fleet Pool Reservations

Update

Inventory Results

	Last Name	Year	Model	Pkg	Paint	*MSRP (USD)	VON / VIN	Order Date	Days on Lot	Status	Action Required
☐		2016	WKJP74-GRAND CHEROKEE LIMITED 4X4	23H	PXR	43,845	35399948 / GC310457	2015-10-22	179	KZX	Safety Recall
☐		2017	RUCH53-PACIFICA TOURING-L	25L	PAU	36,580	35988236 / HR503411	2016-02-04	106	KZX	Safety Recall
☐		2017	RUCH53-PACIFICA TOURING-L	25L	PAU	36,085	35989155 / HR505450	2016-02-04	96	KZX	Safety Recall
☐		2017	RUCH53-PACIFICA TOURING-L	25L	PSC	36,085	36245254 / HR508316	2016-03-11	97	KZX	Safety Recall
☐		2017	RUCH53-PACIFICA TOURING-L	25L	PW7	37,775	35987682 / HR503192	2016-02-04	109	KZX	Safety Recall
☐		2017	RUCH53-PACIFICA TOURING-L	25L	PW7	36,085	36245255 / HR508317	2016-03-11	98	KZX	Safety Recall
☐		2017	RUCH53-PACIFICA TOURING-L	25L	PXR	36,580	35988231 / HR503408	2016-02-04	103	KZX	Safety Recall
☐		2017	RUCH53-PACIFICA TOURING-L	25L	PXR	36,580	35988246 / HR501704	2016-02-04	97	KZX	Safety Recall
☐		2017	RUCH53-PACIFICA TOURING-L	25L	PXR	36,385	36246019 / HR506923	2016-03-11	97	KZX	Safety Recall
☐		2017	RUCL53-PACIFICA LX	25E	PAU	30,260	U2614523 / HR501062	2016-01-14	95	KZX	Safety Recall
☐		2017	RUCL53-PACIFICA LX	25E	PSC	29,590	35972781 / HR502968	2016-02-02	98	KZX	Safety Recall
☐		2017	RUCL53-PACIFICA LX	25E	PSC	29,590	35972949 / HR503043	2016-02-02	91	KZX	Safety Recall

Previous

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Locate

View Incentives

View Service Required

Export All

View POC

Print Preview

* Prices shown are tentative and subject to change or correction without notification. Please print a current POC for the most up to date pricing.

- Inventory with Safety Recalls – New report displays new vehicle inventory impacted by an open safety recall
- Identify which safety recalls are open on each new vehicle in inventory
- Scroll over “Safety Recall” on the far right to see VIN specific Recall Code(s)
 - Or click on “Safety Recall” to view details on Service Required Report

Recall Code(s):S16 ,
S8:#010Rapid Response Code(s):S28

Inventory with Safety Recalls



Service Required Report					
Vehicles Requiring Service					
Vehicle Information		Service Information			
Vehicle	VIN	Recall Code(s)	Recall Description	Rapid Response Code(s)	Rapid Response Description
GRAND CHEROKEE LIMITED 4X4	GC310457	S16 ; S28	LEFT FRONT BRAKE CALIPER ; SHIFT INTERLOCK SOLENOID ELECTRICAL CONNECTOR		

- Service Required Report shows VIN specific applicable safety recalls
- Report is updated daily

Inventory Impacted by Service Actions



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View My Inventory

Search My Inventory

Include: ☒ In Stock ☐ In Transit ☐ Scheduled/In System ☐ Fleet Pool Reservations [Update](#)

Inventory Results

	Last Name	Year	Model	Pkg	Paint	*MSRP (USD)	VON / VIN	Order Date	Days on Lot	Status	Action Required
☐		2016	BUJH74-RENEGADE TRAILHAWK 4X4	27E	PAU	31,720	36246804 / GPD65693	2016-03-11	66	KZX	Service
☐		2016	BUJH74-RENEGADE TRAILHAWK 4X4	27E	PSN	31,720	36246803 / GPD66110	2016-03-11	59	KZX	Service
☐		2016	BUJM74-RENEGADE LATITUDE 4X4	27S	PAU	30,630	36246853 / GPD69768	2016-03-11	40	KZX	Service
☐		2016	BUJM74-RENEGADE LATITUDE 4X4	27S	PAU	30,630	36246854 / GPD69572	2016-03-11	41	KZX	Service
☐		2016	BUJM74-RENEGADE LATITUDE 4X4	27S	PAU	30,630	36246855 / GPD69694	2016-03-11	34	KZX	Service
☐		2016	BUJM74-RENEGADE LATITUDE 4X4	27F	PDS	30,635	35703710 / GPD57216	2015-12-08		KZX	Service
☐		2016	BUJM74-RENEGADE LATITUDE 4X4	27F	PSN	30,635	35703715 / GPD57434	2015-12-08	62	KZX	Service
☐		2016	BUJM74-RENEGADE LATITUDE 4X4	27F	PWV	30,635	35703709 / GPD50554	2015-12-08		KZX	Service
☐		2016	BUJM74-RENEGADE LATITUDE 4X4	27F	PWV	30,635	35703714 / GPD62459	2015-12-08	66	KZX	Service
☐		2016	BUJM74-RENEGADE LATITUDE 4X4	27S	PXB	29,135	35900701 / GPD37528	2016-01-14	68	KZX	Service
☐		2016	BUJM74-RENEGADE LATITUDE 4X4	27S	PXB	30,630	36246850 / GPD69976	2016-03-11	26	KZX	Service
☐		2016	BUJM74-RENEGADE LATITUDE 4X4	27S	PXB	30,630	36246851 / GPD69953	2016-03-11	33	KZX	Service

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View Incentives

View Service Required

Export All

View POC

Print Preview

* - Prices shown are tentative and subject to change or correction without notification. Please print a current POC for the most up to date pricing.

- Inventory Impacted by Service Actions – report displays new vehicle inventory impacted by an open service action
- Identify which service actions are open on each new vehicle in inventory
- Scroll over “Service” on the far right to see VIN specific Code(s)
 - Or click on “Service” to view details on Service Required Report

Recall Code(s):16-070
Rapid Response Code(s)

Inventory Impacted by Service Action

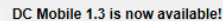


Service Required Report					
Vehicles Requiring Service					
Vehicle Information		Service Information			
Vehicle	VIN	Recall Code(s)	Recall Description	Rapid Response Code(s)	Rapid Response Description
RENEGADE TRAILHAWK 4X4	GPD65693			16-070	2016 BU RA4 RG4 RJ4 RADIO ENHANCEMENTS

- Service Required Report shows VIN specific applicable service actions
- Report is updated daily

ANNOUNCEMENTS

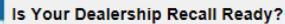
● JULY 1ST SALES WEBCAST is Available for Immediate Viewing (also available on DealerCONNECT Mobile - m.dealerconnect.com). Please join Reid Bigland and Jeff Komor as they provide an overview of FCA US June sales results and our July marketing plan. Dealer version of the Webcast is accessible via the Dealer Communications Corner (below right).



Enhancements made to:

- The Authorization Request (DIPAP) application now stores images on your device!
- Significant Improvements to the Incentives Summary interface
- Numerous bug fixes and tweaks across the entire application
- Overall Performance improvement

Give it a try today!



How we handle recalls for our customers is important. All dealership employees – including after sale personnel – must understand the importance of recalls and how they contribute to the overall customer experience.

[Click here for more details on the Recall Ready training program.](#)

- ▶ Customer Experience Dashboard
- ▶ Customer Experience Recent Activity

DEALERSHIP SCOREBOARD

Sales Date 1 MTD 29

NOTE: The Customer Experience metrics will be populated as the data becomes available. Sales are counted in the day/month reported and are not adjusted for unwinds and re-reports

DEALER COMMUNICATIONS CORNER

- ▶ Product Review Highlights
- ▶ "Good News" Weekly Recap
- ▶ FCA US News

Dealer Webcast:

Key Announcements:

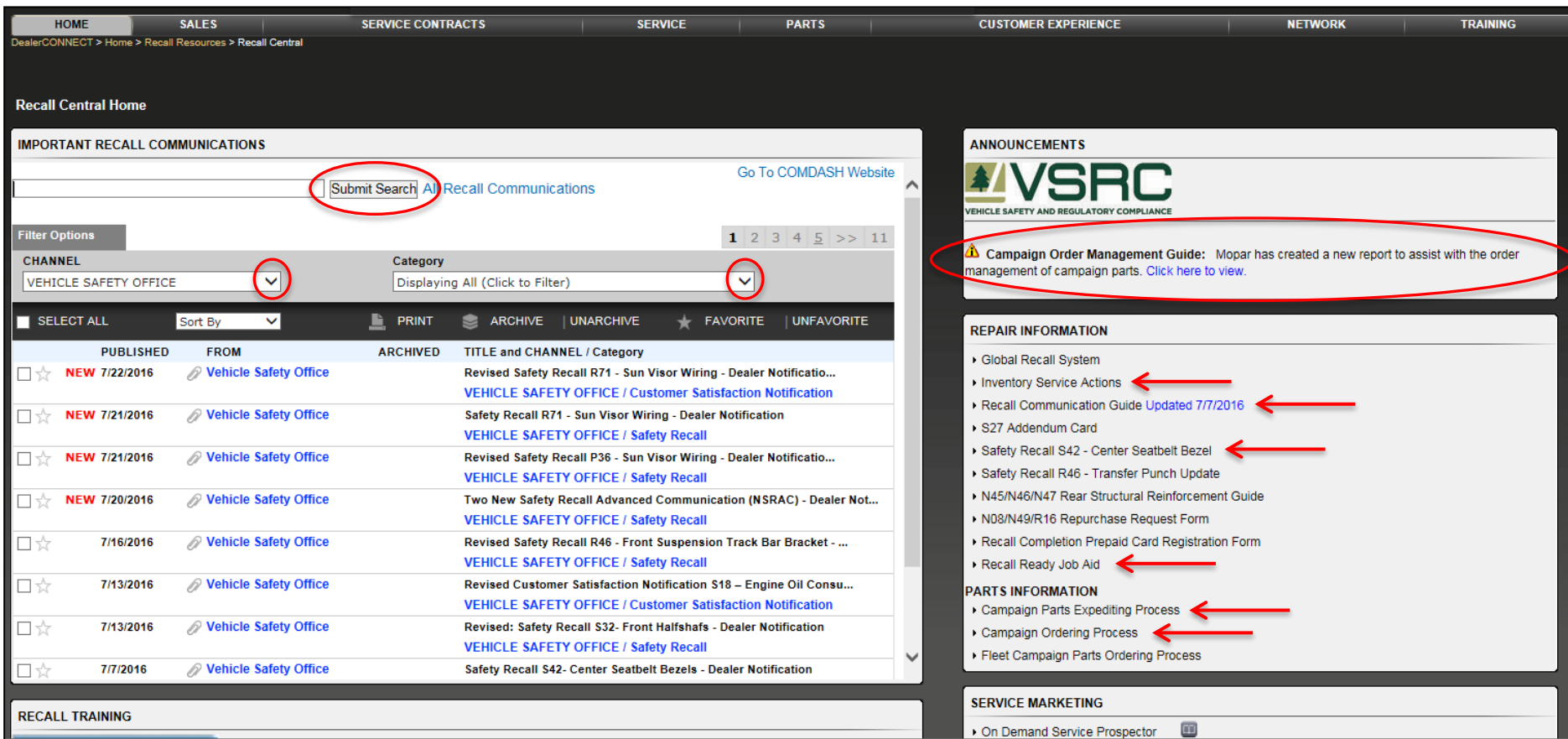
► 2016 National Dealer Council Report

2016 Dealer Recognition Programs:

- ▶ Program Rules
- ▶ W.P. Chrysler Club Brochure
- ▶ Walter P. Chrysler Tracking
- ▶ Mopar Masters Tracking
- ▶ Technician Recognition Program Rules
- ▶ Pentastar Club Tracking California BC

- 7

A “one-stop shop” for all things Recall



- COMDASH iFrame displays communications specific to safety recalls
 - Search by keyword
 - Filter by channel (group)
 - Filter by category

- Campaign Order Management Guide
- Inventory Service Actions Report
- Recall Communication Guide
- Recall specific communications
- Recall Ready Job Aid
- Campaign Parts Expediting Process
- Campaign Ordering Process

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DealerCONNECT > Home > Recall Resources > Recall Central

Recall Central Home

IMPORTANT RECALL COMMUNICATIONS

[All Recall Communications](#)

Go To COMDASH Website

Filter Options

CHANNEL

VEHICLE SAFETY OFFICE

Category

Displaying All (Click to Filter)
Customer Satisfaction Notification
Emissions Recall
Safety Recall

☐ SELECT ALL
Sort By

1 2 3 4 5 >> 11

	PUBLISHED	FROM	ARCHIVED	TITLE and CHANNEL / Category
☐ ☆	NEW 7/22/2016	Vehicle Safety Office		Revised Safety Recall R71 - Sun Visor Wiring - Dealer Notification... VEHICLE SAFETY OFFICE / Customer Satisfaction Notification
☐ ☆	NEW 7/21/2016	Vehicle Safety Office		Safety Recall R71 - Sun Visor Wiring - Dealer Notification VEHICLE SAFETY OFFICE / Safety Recall
☐ ☆	NEW 7/21/2016	Vehicle Safety Office		Revised Safety Recall P36 - Sun Visor Wiring - Dealer Notification... VEHICLE SAFETY OFFICE / Safety Recall
☐ ☆	NEW 7/20/2016	Vehicle Safety Office		Two New Safety Recall Advanced Communication (NSRAC) - Dealer Not... VEHICLE SAFETY OFFICE / Safety Recall
☐ ☆	7/16/2016	Vehicle Safety Office		Revised Safety Recall R46 - Front Suspension Track Bar Bracket - ... VEHICLE SAFETY OFFICE / Safety Recall
☐ ☆	7/13/2016	Vehicle Safety Office		Revised Customer Satisfaction Notification S18 - Engine Oil Consu... VEHICLE SAFETY OFFICE / Customer Satisfaction Notification
☐ ☆	7/13/2016	Vehicle Safety Office		Revised: Safety Recall S32- Front Halfshafts - Dealer Notification VEHICLE SAFETY OFFICE / Safety Recall
☐ ☆	7/7/2016	Vehicle Safety Office		Safety Recall S42- Center Seatbelt Bezels - Dealer Notification

RECALL TRAINING

ANNOUNCEMENTS



VEHICLE SAFETY AND REGULATORY COMPLIANCE

⚠ Campaign Order Management Guide: Mopar has created a new report to assist with the order management of campaign parts. [Click here to view.](#)

REPAIR INFORMATION

- Global Recall System
- Inventory Service Actions
- Recall Communication Guide [Updated 7/7/2016](#)
- S27 Addendum Card
- Safety Recall S42 - Center Seatbelt Bezel
- Safety Recall R46 - Transfer Punch Update
- N45/N46/N47 Rear Structural Reinforcement Guide
- N08/N49/R16 Repurchase Request Form
- Recall Completion Prepaid Card Registration Form
- Recall Ready Job Aid

PARTS INFORMATION

- Campaign Parts Expediting Process
- Campaign Ordering Process
- Fleet Campaign Parts Ordering Process

SERVICE MARKETING

- On Demand Service Prospector 

- COMDASH iFrame – displays communications specific to safety recalls
 - “NEW” display next to new communications
 - Search by keyword
 - Filter by channel (group)
 - Filter by category

Service Actions Type to Display : ☒ All ☐ Rapid Response Transmittals ☐ Recalls

Campaign Order Management Guide



Dealer Campaign Order Management Guide							
Last Updated: 7/15/2016							
FCA Recall #	Recall Description	Year and Vehicles	Part#	Noun	Campaign ARO	Comments	Recall Launch Date
S09	OCM Service Kit	2015 - UF	CEP25083AA	HOSE		78 VINs total	5/27/2016
			06008076	RETAINER			
			55057328AC	PAD			
			55057363AA	ELEMENT			
			68260866AD	MODULE			
			68260867AC	MODULE			
			68260868AC	MODULE			
			68260869AC	MODULE			
S16	WK Left front brake material grey iron	2015-16 - WD / WK	68289253AA	U-CLIP		1 in 7 Restriction on CBBAS161AA due to limited supply	5/5/2016
			04318080AR	FLUID			
			06510161AA	BOLT			
			68138845AB	PIN			
			CBBAS161AA	CALIPER			
S19	Electric Power Steering Unit	2016 - D5	06508531AA	SCREW		514 VINs Impacted	5/12/2016
			CBAAS191AA	GEAR			
			CBAAS192AA	GEAR			
			CBAAS193AA	GEAR			
S22	16 VF 15-16 VM Trailer Town Lights	2014-15 - VF / VM	06106554AA	SCREW		Anticipate only 1,575 vehicles will require parts. Please email FieldPS@fcagroup.com to order this part	6/17/2016
			06106929AA	SCREW			
			68350566AA	CLIP			
			CBAAS221AA	MODULE			
S23	Center Retractor wrong part for BUX	2016 - KL	06509244AA	PUSH PIN		International vehicles only	5/26/2016
			CBA05231AA	BELT ASSY			
S24	VM ProMaster City Star Connector Corrosion	2015-16 - VM	68084588AA	BUSS			6/3/2016
			68137679AA	WIRING			
			68137680AA	WIRING			
			CBCAS241AA	BUSS			
S28	Shifter Interlock Solenoid Electrical Connector	2016 - WK	CBD05281AA	SHIFTER		5 in 7 Restriction on CBD05281AA	5/20/2016
S29	VM - ProMaster Trailer tow brake lights may be inoperative	2014-15 - VF / VM	06106554AA	SCREW		Anticipate only 609 vehicles will require parts. Please email FieldPS@fcagroup.com to order this part	6/17/2016
			06106929AA	SCREW			
			68350566AA	CLIP			
			CBAAS221AA	MODULE			
S34	Manual transaxle clutch	2012-16 - FF	CBJD5341AA	PEDAL		Mid October 2016	
S38	KL Left Front HalfShaft Low Surface Hardness	2016 - KL	06507676AA	NUT		82 vehicles in recall	6/23/2016
			06509898AA	NUT			
			68238842AB	SHAFT			
S39	KL Right Front HalfShaft Low Surface Hardness	2016 - KL	06507676AA	NUT		1,066 vehicles in recall	6/23/2016
			06509898AA	NUT			
			52123815AC	SHAFT			
S42	Center Seatbelt Bezels	2017 - RU	5KY48PD2AD	BEZEL		Parts will be shipped UPS direct to dealers by Mopar	7/7/2016
			5YD63PD2AD	BEZEL			
S43	Takata PSAN (Non-Desiccated) PAB Inflators	2004-2012 - DR/ HB/ DH/ ND/ LX/ D1/ LE/ L2/ HG/ DC/ JK/ DX/ DM/ JB/ LC/ J3/ LD	CBXZ5431AA	AIR BAG		Mid first quarter 2017	
			CBXZ5432AA	AIR BAG			
			CBXZ5433AA	AIR BAG			
			CBXZ5434AA	AIR BAG			
			CBXZ5435AA	AIR BAG			

- **Campaign Order Management Guide** – recall/campaign specific parts info
 - Updated every week, “Last Updated” date at top left
 - Displays specific parts managed by Campaign ARO
 - Displays comments and available parts ETA

Inventory Service Actions Report



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Open Inventory Service Actions

Service Actions Type to Display : ☒ All ☐ Rapid Response Transmittals ☐ Recalls

Total VIN Count: 49 Total Service Action Count: 75							
VIN	Model Year	Model	Days on Lot	Days Since Launch	Open Service Action for VIN	Service Action#	Service Action Description
2C4RC1BG1HR505450	2017	CHRYSLER PACIFICA TOURING L WAGON	90	13	4	S42	CENTER SEATBELT BEZELS
2C4RC1BG1HR506923	2017	CHRYSLER PACIFICA TOURING L WAGON	91	13	3	S42	CENTER SEATBELT BEZELS
2C4RC1BG1HR508316	2017	CHRYSLER PACIFICA TOURING L WAGON	91	13	2	S42	CENTER SEATBELT BEZELS
2C4RC1BG3HR503408	2017	CHRYSLER PACIFICA TOURING L WAGON	97	13	2	S42	CENTER SEATBELT BEZELS
2C4RC1BG3HR503411	2017	CHRYSLER PACIFICA TOURING L WAGON	100	13	2	S42	CENTER SEATBELT BEZELS
2C4RC1BG3HR508317	2017	CHRYSLER PACIFICA TOURING L WAGON	92	13	2	S42	CENTER SEATBELT BEZELS
2C4RC1BG6HR503192	2017	CHRYSLER PACIFICA TOURING L WAGON	103	13	2	S42	CENTER SEATBELT BEZELS
2C4RC1BG8HR501704	2017	CHRYSLER PACIFICA TOURING L WAGON	91	13	3	S42	CENTER SEATBELT BEZELS

[Export to Excel](#)

[Print Preview](#)

- **Inventory Service Actions Report** - new vehicle inventory with an open service action
 - Display Safety Recall, Rapid Response Transmittal (RRT) or All
 - Summary: Total VIN Count (for safety recall), Total Service Action
 - Allows quick up to date vehicle identification for each specific dealer
 - Filter by service action type (click the column title "Service Action#")
 - New for August 1st, 2016, radio buttons at the top left to select service action type
 - Service Action # and Service Action Description link direct to dealer service instructions
 - Export to Excel or Print Preview functions



Safety Recall Communication Guide 2016

Includes Press Release Communications
and Estimated Timing for Recall Release

Published & Updated 7/7/16

- **Safety Recall Communication Guide** – dealership talk tracks
 - Updated as new info becomes available
 - “Published & Updated” date at bottom left
 - Displays recall specific information and available ETA
 - Aligns with FCA Media Statement and FCA Recall Information Center talk tracks
 - Table of Contents live links, for quick access
 - “TOC” button at the top of each page for quick return to the Table of Contents
 - Archive section for previously released documents



MANAGING RECALLS AND CUSTOMER COMMUNICATION:

- ➔ Press Release Communications
- ➔ Estimated Timing for Recall Release

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- [P78](#) Passenger Airbag Inflator
- [R06](#) ORC Module/Filter
- [R25](#) Driver Airbag Inflator
- [R26](#) Passenger Air Bag Inflator
- [R46](#) Front Suspension Track Bar Frame Bracket
- [R60](#) Occupant Restraint Control Module (ORC)
- [S07](#) ORC Module (RT & JC)
- [S08](#) Power Steering Return Hose
- [S10](#) Reprogram Powertrain Control Module
- [S14](#) Driver Airbag Module (VB - Sprinter)
- [S15](#) Driver Airbag Module (ZH - Crossfire)
- [S22](#) Trailer Tow Lighting Control Module
- [S24](#) CAN-C Bus Connector
- [S26](#) Power Inverter Module
- [S27](#) Transmission Electronic Shift Lever
- [S28](#) Shift Interlock Solenoid Electrical Connector
- [S29](#) Trailer Tow Lighting Control Module
- [S33](#) Airbag Clockspring
- [S34](#) Clutch Cover Diaphragm Spring
- [S43](#) Passenger Airbag Inflator



Handling Customer Inquiries for Safety Recall S43 – Passenger Airbag Inflator

S43 | June 2016



Recall/Action	Population
Safety Recall S43 – Passenger Airbag Inflator	2004 – 2008 (DR) Dodge Ram 1500
	2005 – 2009 (DH) Dodge Ram 2500
	2006 – 2009 (D1) Dodge Ram 3500
	2007 – 2010 (DC) Dodge Ram 3500 Cab Chassis
	2008 – 2010 (DM) Dodge Ram 4500/5500
	2005 – 2011 (ND) Dodge Dakota
	2004 – 2008 (HB) Dodge Durango
	2007 – 2009 (HG) Chrysler Aspen
	2007 – 2012 (JK) Jeep Wrangler
	2008 – 2012 (LX/LC) Dodge Challenger
	2005 – 2008 (LX) Dodge Magnum
	2005 – 2012 (LX) Chrysler 300
	2006 – 2012 (LX/LD) Dodge Charger

CUSTOMER VERBIAGE

“FCA US LLC is voluntarily recalling an estimated 4.3 million older-model vehicles in the U.S. to replace their front-passenger air-bag inflators.”

“This action follows a defect filing by supplier Takata Corp., which advised the National Highway Traffic Safety Administration (NHTSA) that the inflators use ammonium nitrate as a propellant, without benefit of a chemical drying agent. Prolonged exposure to high absolute humidity and high temperatures may cause this propellant to degrade. Activation of degraded non-desiccated ammonium nitrate may cause an inflator rupture, possibly propelling fragments through the vehicle cabin.”

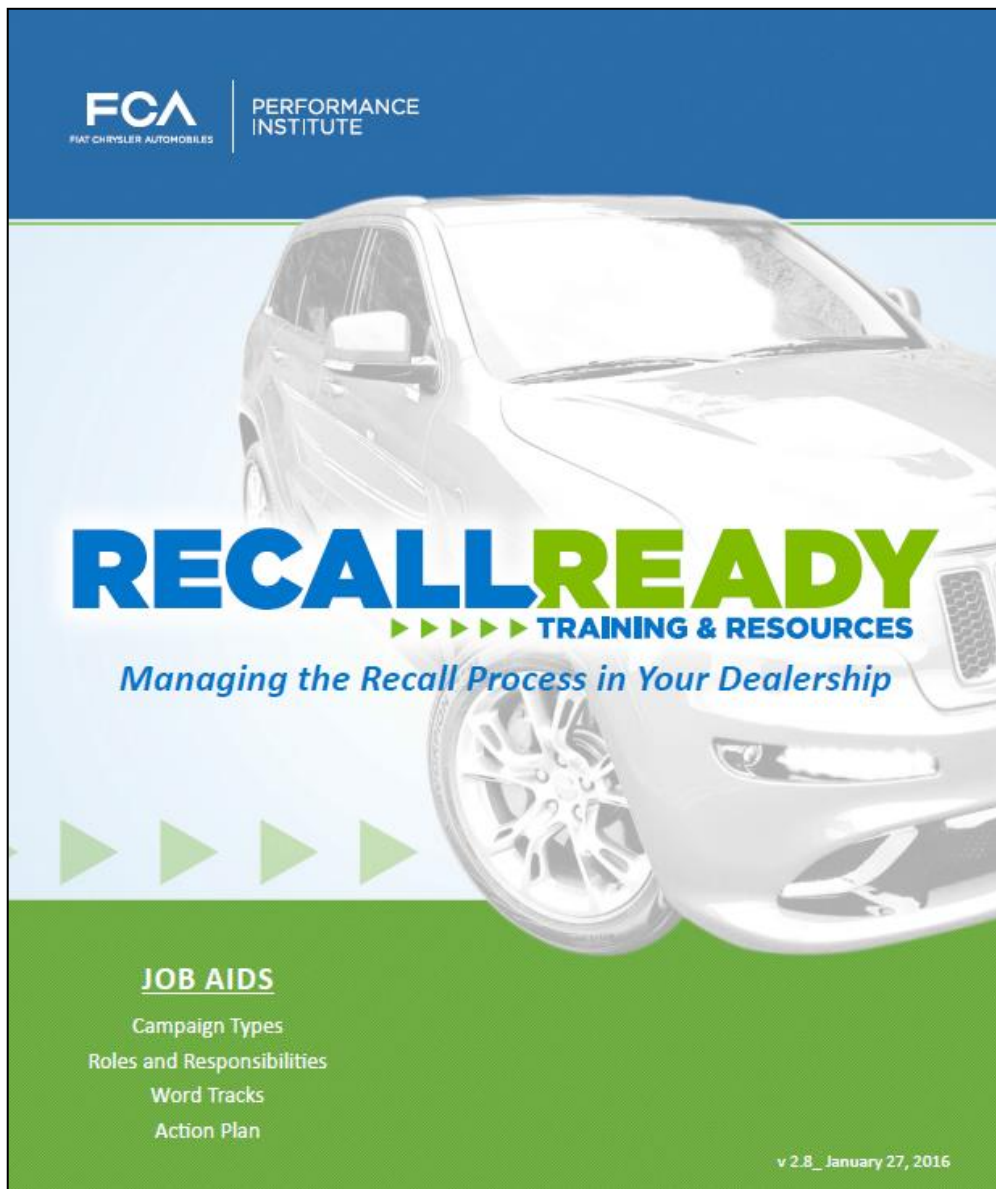
“The Company is unaware of any injuries or accidents involving FCA US vehicles subject to this campaign; nor have there been any ruptures in nearly 6,300 exploratory tests of passenger-side inflators taken from FCA US vehicles registered in regions subject to high absolute humidity. These test vehicles also were representative of the oldest vehicles in this recall population (mostly model years 2004 and 2005), thus experiencing the longest exposure to potentially problematic environmental conditions.”

“This campaign includes an estimated one million vehicles that would have been recalled at a later date under NHTSA’s coordinated remedy order. FCA US is accelerating its timetable to better serve its customers.”

“An estimated 933,000 additional vehicles are affected in Canada, Mexico and outside the NAFTA region. They include certain pickups, SUVs and sedans exclusive to particular markets.”

“At this time, a remedy fix is not available. FCA will begin sending interim owner notifications on July 11, 2016. In keeping with NHTSA’s coordinated remedy order, vehicles currently or previously registered in areas identified with high absolute humidity will be targeted first.”

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- **Recall Ready Job Aid – training resources**
 - Summary of resources from webcourse SS15RRWB
 - Campaign Types
 - Dealership Roles & Responsibilities
 - Word Tracks
 - Action Plan template
 - Resources and FAQ's for Parts Professionals