



NUMBER: 18-075-16 REV. A

GROUP: Vehicle Performance

DATE: August 09, 2016

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THIS BULLETIN SUPERSEDES SERVICE BULLETINS 18-031-16, DATED MARCH 30, 2016 AND 18-075-16, DATED JUNE 28, 2016, WHICH SHOULD BE REMOVED FROM YOUR FILES. ALL REVISIONS ARE HIGHLIGHTED WITH **ASTERISKS**** AND INCLUDE A DIAGNOSTIC TROUBLE CODE (DTC) AND LOP.**

FOR HELP WITH USING wiTECH FOR ECU FLASH REPROGRAMMING, CLICK ON THE APPLICATION'S "HELP" TAB.

THE wiTECH SOFTWARE IS REQUIRED TO BE AT THE LATEST RELEASE BEFORE PERFORMING THIS PROCEDURE.

SUBJECT:

Flash: Powertrain Diagnostic And System Enhancements

OVERVIEW:

This bulletin involves reprogramming the Powertrain Control Module (PCM) with the latest available software.

MODELS:

2015 - 2016 (VF)

RAM ProMaster

**NOTE: This bulletin applies to vehicles within the following markets/countries:
NAFTA.**

**NOTE: This bulletin applies to vehicles equipped with a 3.6L V6 24V VVT Engine
(Sales Code ERB).**

SYMPTOM/CONDITION:

Customers may experience a Malfunction Indicator Lamp (MIL) illumination. Upon further investigation the technician may find that the following DTC has been set:

- ****P0335 - Crankshaft Position Sensor Circuit.****

The following software improvements are also available:

- Improved vacuum sensor diagnosis for the Hydraulic Booster Compensation (HBC) feature in the Electronic Suspension Control (ESC) module.
- Software to enable vehicle max speed programming using wiTECH.

The following software improvements are also available to allow the brake lamp to illuminate when any of the following occur:

- Engine Vacuum Pump (EVP) runs for too long and shuts off.
- Any EVP pump faults.
- Any brake booster sensor faults.

DIAGNOSIS:

Using a scan tool (wiTECH) with the appropriate Diagnostic Procedures available in TechCONNECT, verify all related systems are functioning as designed. If DTCs or symptom conditions, other than the ones listed are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes the symptom/condition listed above or if the technician finds the DTC, perform the Repair Procedure.

REPAIR PROCEDURE:

NOTE: Install a battery charger to ensure battery voltage does not drop below 13.2 volts. Do not allow the charging voltage to climb above 13.5 volts during the flash process.

NOTE: If this flash process is interrupted/aborted, the flash should be restarted.

1. Reprogram the PCM with the latest available software. Detailed instructions for flashing control modules using the wiTECH Diagnostic Application are available by selecting the application's "HELP" tab.
2. Clear all DTCs that may have been set in any module due to reprogramming. The wiTECH application will automatically present all DTCs after the flash and allow them to be cleared.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
18-19-06-MH	Module, Powertrain Control (PCM) - Reprogram (0 - Introduction)	1 - Engine Repair and Performance	0.2 Hrs.

NOTE: The expected completion time for the flash download portion of this procedure is approximately 6 minutes. Actual flash download times may be affected by vehicle connection and network capabilities.

FAILURE CODE:

The dealer must choose which failure code to use. If the customer came in with an issue and the dealer found updated software to correct that issue, use failure code CC, for all other use failure code RF.

- If the customer's concern matches the SYMPTOM/CONDITION identified in the Service Bulletin, failure code CC is to be used.
- If an available flash is completed while addressing a different customer concern, failure code RF is to be used.

CC	Customer Concern
RF	Routine Flash