



NUMBER: 08-050-16

GROUP: Electrical

DATE: April 22, 2016

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THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 16-032. ALL APPLICABLE SOLD AND UN-SOLD RRT VINs HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

SUBJECT:

Headlamps May Be Out Of Adjustment Or Alignment.

OVERVIEW:

This bulletin involves adjusting the headlamps to specified alignment.

MODELS:

2016	(DJ)	Ram 2500 Pickup
2016	(D2)	Ram 3500 Pickup
2016	(DD)	Ram 3500 Cab Chassis
2016	(DP)	Ram 4500/5500 Cab Chassis
2016	(DF)	Ram 3500 10K LB Cab Chassis

NOTE: This bulletin applies to vehicles within the following markets/countries: NAFTA and LATAM.

NOTE: This bulletin applies to vehicles built on or before March 14, 2016 (MDH 0314XX) without Auto Level Rear Air Suspension (Sales Codes SEB).

SYMPTOM/CONDITION:

The customer may describe that the headlamps are out of alignment or oncoming vehicles are flashing their bright lights at them.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. For all other customers that describe the symptom/condition, perform the Repair Procedure.

REPAIR PROCEDURE:

1. Are the headlights out of adjustment?
 - a. YES>>> Proceed to [Step #2](#) and align the front headlamps.
 - b. NO>>> This bulletin has been completed, use LOP (08-50-34-96) to close the active RRT.
2. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info> 08 - Electrical> 8L - Lamps and Lighting> Lamps/Lighting - Exterior> Standard Procedure> Standard Procedure - Front Lamp Aiming.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
08-50-34-96	Headlamp Alignment - Inspect - W/Out Sales Code SEB - Auto Level Rear Air Suspension (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.2 Hrs.
08-50-34-97	Headlamp Alignment - Inspect & Aim - Includes one or both: W/Out Sales Code SEB - Auto Level Rear Air Suspension (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.3 Hrs.

FAILURE CODE:

ZZ	Service Action
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