

June 8, 2016 MY 14 – 16 KL

MY 15 – 16 UF

MY 16 DS

GPOP - Issue Review System

Part Number: 68246267A\$, 68164480A\$, 68302662A\$, 68302663A\$, 68110263A\$, 68253088A\$, 68200289A\$, 68253089A\$, 68302660A\$, 68302661A\$, 68297700A\$, 68297699A\$

Part Description: Active Grill Shutter (AGS)

Issue Description: This GPOP applies to all 2014 - 2016 KL, 2015 - 2016 UF, and 2016 DS vehicles. Prior to replacing an Active Grille Shutter (AGS) for DTC code U11E9 (Loss of Communication), please contact Tom Hallahan at cell (248) 494 2083 or email (tom.hallahan@fcagroup.com). If he does not respond within 15 minutes, please proceed with replacing AGS.~

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Contact Us at CAGRIS@Chrysler.com for feedback related ONLY to this GPOP Tech Tip. DO NOT email regarding repair procedures unrelated to this Tech Tip or part order inquiries. Please include the Part Number (s) and Tech Tip Part Description of the Tech Tip you are referencing for our tracking system.
