

May 9, 2016

IMMEDIATE STOP SALE ORDER – NEW RECALL CAMPAIGN WTD-65

We regret to inform you that an immediate stop sale order must be placed on certain 2016 and 2017 model year Legacy and Outback vehicles.

Subaru of America, Inc. has determined that a defect, which relates to motor vehicle safety, exists on these vehicles. Recall code WTD-65 will be assigned to this recall campaign.

This affects certain vehicles within the VIN ranges listed below. Please note that not all vehicles within the VIN ranges are affected.

Your Region/Distributor will provide you with a detailed list of affected new unsold inventory units. **Until you receive your list, any vehicle in inventory within the VIN ranges below must not be test-driven or sold.**

Models		Potentially Affected VIN Range (last 8 digits)
2016	Legacy	From G3045004 to G3059641
2016	Outback	From G3307507 to G3346346
2017	Legacy	From H3002001 to H3002024
2017	Outback	From H3200001 to H3200048

Description of the Safety Defect and Safety Hazard

The steering column in affected vehicles may not have been manufactured to specification. This could allow the steering column to disengage. If this were to happen while driving, the driver would lose the ability to steer the vehicle, increasing the risk of a crash.

To remedy this condition, it is necessary to inspect the lot number of the steering column. If the vehicle contains a steering column with one of the affected lot numbers, the steering column must be replaced.

If you have any of the affected models in inventory, please ensure that your sales and service staff are immediately notified that the unit(s) are un-saleable until the recall campaign is completed and the claim is submitted.

Please be advised that it is a violation of Federal law for a dealer to deliver a new motor vehicle covered by a recall under a sale or lease until the defect is remedied. Therefore, any Authorized Subaru Retailer failing to perform the applicable service procedures to correct all affected vehicles in their inventory prior to the vehicle being placed in service may be subject to civil penalties of up to \$6,000 per violation (i.e., for each vehicle), as provided in 49 CFR §578.6 and will also be in breach of the Subaru Dealer Agreement.

Repair Parts and Instructions

We are in the process of obtaining repair parts. The WTD-65 repair procedure bulletin will be posted in the near future.

Owner Notification

Subaru will notify affected vehicle owners by first class mail as soon as possible. Dealers will be advised in advance of owner notification.