



Service Bulletin

TECHNICAL

Subject: Weak Battery, Dead Battery and/or Battery Low Start Vehicle Message Displayed

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	LaCrosse	2017	2017				
Cadillac	CT6						
	Escalade						
	XT5						
Chevrolet	Malibu						
	Silverado						
	Suburban						
	Tahoe						
GMC	Acadia (VIN N)						
	Sierra						
	Yukon						

Involved Region or Country	North America and N.A. Export Regions
Condition	<p>Some customers may comment on one or more of the following conditions:</p> <ul style="list-style-type: none"> • Weak or dead 12V battery after sitting for 10 or more days. • Low Battery Light on. • Battery Low Start Vehicle message displayed on the Driver Information Center (DIC).
Cause	This condition may be caused by the Front View Camera Module (FVCM) staying powered on.

Correction

Important: Verify the battery voltage is more than 12.6 volts but less than 15.5 volts before proceeding with reprogramming. The battery must be fully charged **BEFORE** reprogramming.

If you encounter a vehicle with the above concern, reprogram the FVCM with the latest calibrations.

No service learn needed after software is updated and calibration is flashed.

Service Procedure

Important: During reprogramming, the battery voltage must be maintained within the proper range of 12.6-15.5 volts. **CONNECT** the approved Midtronics® PSC 550 Battery Maintainer (SPS Programming Support Tool (EL-49642) to the vehicle or the GR8 (EL50313) in the power supply mode.

Refer to *Front View Camera Module Programming and Setup* in SI.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2810835	Front View Camera Reprogramming with SPS	Use Published Labor Operation Time

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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