

Bulletin No.: 16-NA-353

Date: Nov-2016

TECHNICAL

Subject: Accessory Remote Start Inoperative

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Malibu	2017	2017	SOP	HF138171		

Involved Region or Country	North America, Israel	
Additional RPO	S6P	
Condition	Some technicians may comment that the accessory remote start will not start the vehicle.	
Cause	This condition may be caused by missing software that controls the remote start.	

Correction

If the vehicles mentioned above were built prior to the VIN breakpoint, the BCM needs to be reprogrammed with the latest calibrations.

Service Procedure

Important: Verify the battery voltage is more than 12.6 volts but less than 15.5 volts before proceeding with reprogramming. The battery must be fully charged BEFORE reprogramming.

Update the BCM to the latest software and calibration available. Refer to Body Control Module Reprogramming with SPS in SI.

Important: During reprogramming, the battery voltage must be maintained within the proper range of 12.6-15.5 volts. CONNECT the approved Midtronics® PSC 550 Battery Maintainer (SPS Programming Support Tool (EL-49642) to the vehicle or the GR8 (EL50313) in the power supply mode.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
0590032	PDI - Dealer Installed – Factory Invoiced Options	Use Published Labor Operation Time

Version	2
Modified	Nov. 7, 2016 - Update VIN and Warranty Information section.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.

