



Service Bulletin

TECHNICAL

Subject: Security Light Comes On Intermittently, Malfunction Indicator Light (MIL) Illuminated, DTC B2955 Set

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Encore	2015	2016				
Chevrolet	Trax						
Opel	Mokka						
Holden	Trax						

Involved Region or Country	North America, Europe, Australia, New Zealand
Condition	Some customers may comment that the security light is illuminated. Upon investigation, the technician may find DTC B2955 set.
Cause	The BCM detects a false circuit fault on the immobilizer antenna circuits.

Correction

Important: Verify the battery voltage is more than 12.6 volts but less than 15.5 volts before proceeding with reprogramming. The battery must be fully charged **BEFORE** reprogramming.

Do not replace any parts for this condition. A software update must be done to the Body Control Module (BCM).

Service Procedure

Important: During reprogramming, the battery voltage must be maintained within the proper range of 12.6-15.5 volts. **CONNECT** the approved Midtronics® PSC 550 Battery Maintainer (SPS Programming Support Tool (EL-49642) to the vehicle or the GR8 (EL50313) in the power supply mode.

Refer to *Body Control Module Programming and Setup* in SI.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2810215	Body Control Module Reprogramming with SPS	Use Published Labor Operation Time

Version	3
Modified	June 3, 2016 - Added Opel and Holden to Model section. Nov. 30, 2016 - Including additional Countries in the Involved Region or Country section.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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