



# Service Bulletin

## INFORMATION

**Subject:** Information on Side Door Window Glass Chipping Caused by Hanging Vehicle Key Lock Box

**Models:** 2017 and Prior GM Passenger Cars and Trucks

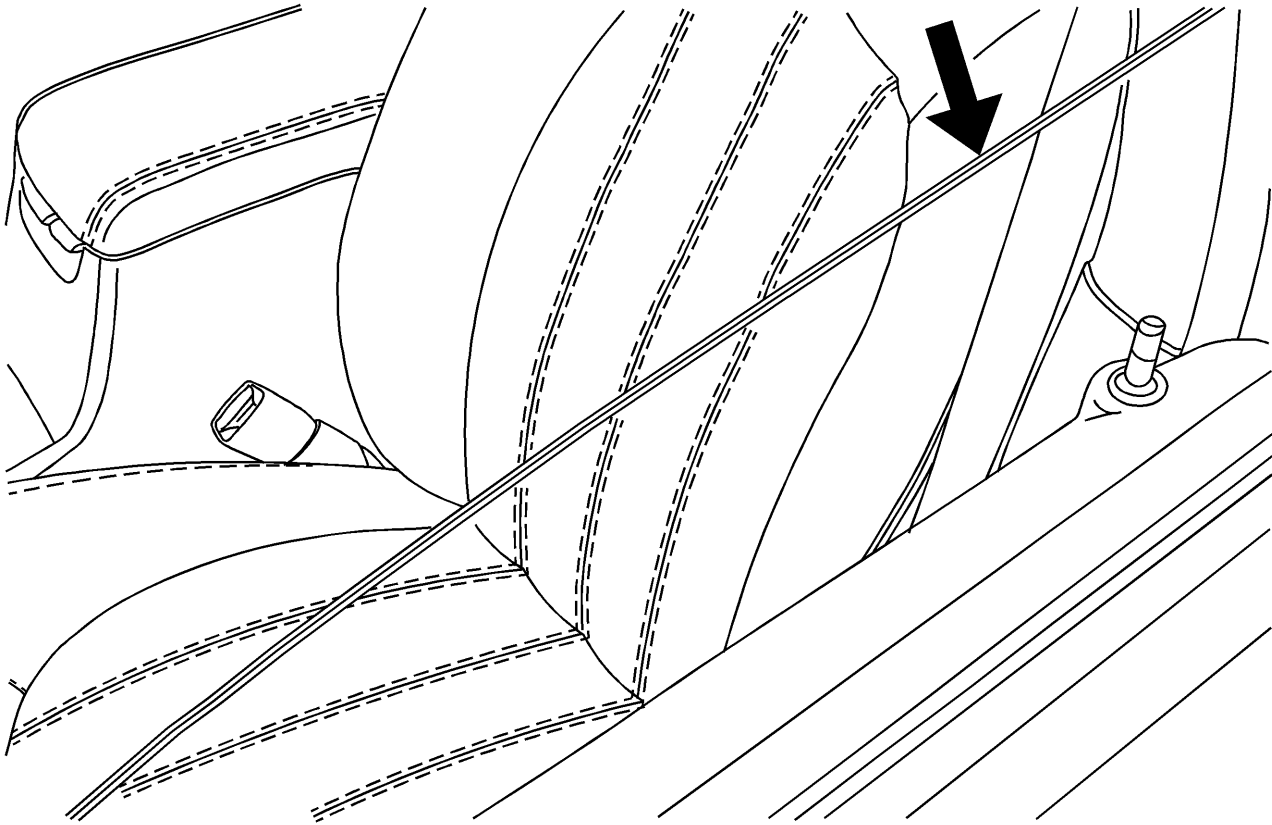
**Attention:** This Bulletin also applies to any of the above models that may be Export from North America vehicles.

*This Bulletin has been revised to add Model Years. Please discard Corporate Bulletin Number 06-08-64-001C.*

Do This	Don't Do This
Ensure that the vehicle key lock box is placed on something other than the side door glass.	Do not use a vehicle key lock box on a side door glass.

- In several warranty parts review cases, side door window glass was observed with a chip or chips on the top side of the window glass. Dealer contacts confirmed that they use a vehicle key lock box on the front side door window glass.
- A random selection of side door glass returns will be conducted to confirm adherence. If a side door glass is discovered with a chip or chips in the location previously described, the side door glass will be returned to the dealership for debit.

### Example of Side Door Glass



- **DO NOT** place a vehicle key lock box on a side door window glass.

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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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