



**NUMBER:** 23-027-16

**GROUP:** Body

**DATE:** June 09, 2016

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**SUBJECT:**

Rattle/Squeak From Lower Rear Seat

**OVERVIEW:**

This bulletin involves inspecting the rear seat track adjuster bar speed nut fasteners.

**MODELS:**

2014 - 2015 (KL) Jeep Cherokee

**NOTE: This bulletin applies to vehicles within the following markets/countries:  
NAFTA.**

**NOTE: This bulletin applies to vehicles built on or after May 25, 2015 (MDH 0525XX)  
and on or before October 20, 2015 (MDH 1020XX).**

**SYMPTOM/CONDITION:**

The customer may describe a rattling/ticking noise from rear seat track(s)/seat track adjuster bar area.

**DIAGNOSIS:**

1. If the customer describes symptom/condition, verify by driving the vehicle over roads of varying quality and surface types. firmly hold the seat track adjuster bar and listen for a rattle/tick around one or more of the seat track adjuster bar to track connection areas (Fig. 1).



**Fig. 1 Speed Nut locations**

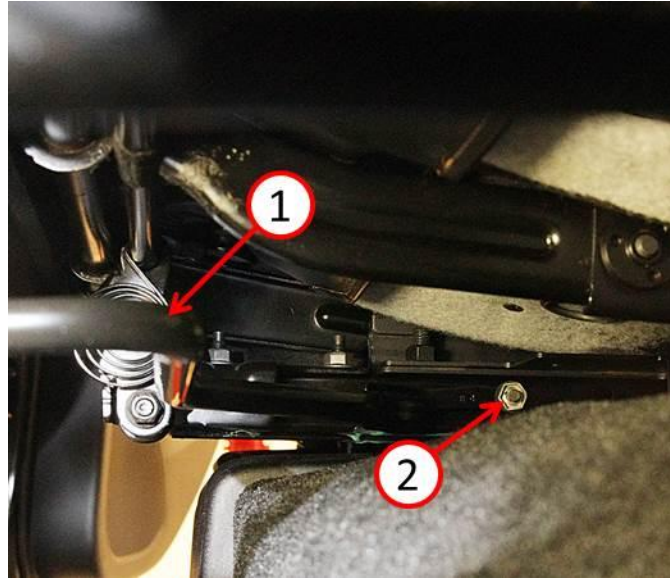
1 - The Four Seat Track adjustment Bar to Adjustment Track Locations

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2. Does the rattle noise stop?
  - a. YES>>> Proceed to [Step #1](#) of Repair Procedure.
  - b. NO>>> This bulletin has been completed, use LOP (23-19-18-90) to close the Service Bulletin. Normal diagnosis should be performed.

**REPAIR PROCEDURE:**

1. Move the seat forward so the speed nut is clear of the J-rail and accessible ([Fig. 2](#)).



**Fig. 2 Bottom of Rear Seat**

- 1 - Seat Track Adjuster Bar
  - 2 - Speed Nut
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2. Tighten the speed nut to specification of 6 Nm (52 in lbs) ([Fig. 3](#)).



**Fig. 3 Speed Nut**

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

Labor Operation No:	Description	Skill Category	Amount
23-19-18-90	Road Test Vehicle to Identify Rattle/Tick Noise (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
23-19-18-91	Road Test and Repair Second Row Seat Track Adjusters (0 - Introduction)	6 - Electrical and Body Systems	0.4 Hrs.

**FAILURE CODE:**

ZZ	Service Action
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