



NUMBER: 23-026-16

GROUP: Body

DATE: June 09, 2016

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THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 16-055. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN'S HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

SUBJECT:

Incorrect Front License Plate Bracket

OVERVIEW:

This bulletin involves inspecting and if necessary, replacing the front license plate bracket.

MODELS:

2017 (RU) Chrysler Pacifica

NOTE: This bulletin applies to vehicles within the following markets/countries: NAFTA.

NOTE: This bulletin applies to vehicles built on or before April 20, 2016 (MDH 0420XX) equipped with Painted Front Fascia W/Mic Black Accent (Sales Codes MLF).

SYMPTOM/CONDITION:

The vehicle may have the incorrect front license plate bracket in the vehicle.

The vehicle may have a been shipped with a license plate bracket kit for a high line fascia that will not fit vehicles with a base line fascia.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. For all other customers that describe the symptom/condition listed above, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
1	68229226AA	Front License Plate Kit (Base Fascia)

REPAIR PROCEDURE:

1. If the vehicle has a (Sales Code of MLF) and the part number for the license plate kit in the vehicle is for a high line front fascia, the bracket will need to be replaced.
2. Is the front license plate kit for high line front fascia vehicle?
 - a. YES>>> Replace the front license plate kit as required. Proceed to [Step #3](#).
 - b. NO>>> The front license plate kit is for a baseline front fascia vehicle which is correct. This bulletin has been completed. Use LOP (13-05-01-93) to close the active RRT.
3. Install the front license plate bracket kit to the vehicle if the state that the vehicle is registered in requires a front license plate. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info>04 - Vehicle Quick Reference/New Vehicle Preparation Instructions/Standard Procedure>Standard Procedure - New Vehicle Preparation>Vehicle Readiness>Install Front License Plate Bracket (if required).

NOTE: If the vehicle is registered in a state that does not require a front license plate then place the bracket inside the vehicle for the customer.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
13-05-01-93	Front License Plate Bracket - Inspect (0 - Introduction)	6 - Electrical and Body Systems	0.0 Hrs.

	Related		
95-13-05-50	Handling Fee For Front License Plate Bracket Inspection.		\$5.00

Labor Operation No:	Description	Skill Category	Amount
13-05-01-94	Front License Plate Bracket - Replace (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.

FAILURE CODE:

ZZ	Service Action
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