

smart audio system - There is an error in the audio system

Topic number	LI82.60-P-063836
Version	1
Design group	82.60 Radio, audio/video systems
Date	04-11-2016
Validity	BR453 with smart audio system, SA code 537/561/505/562
Reason for change	- New software available/expansion
Reason for block	

Complaint:

There is an error in the Audio radio (A2) or a display message similar to that in the attachment.

Attachments	
File	Description
IMG_2513[1].JPG	Display message

Cause:

USB software incomplete after the Audio radio (A2) was flashed with Xentry Diagnostics.

Note: After updating the software of the Audio radio (A2) with Xentry Diagnostics, always perform an update of the USB software.

Remedy:

Download the software from the Xentry Portal and install the software on the Audio radio (A2) via a USB stick.

The software and the instructions can be found in the Xentry Portal:

- Mercedes-Benz Xentry Portal home screen ->Maintenance & repair ->Workshop equipment ->Information on workshop equipment ->Software updates ->W 453 589

- or search directly using the search term "W453 589" and select the smart audio system.

Symptoms
Communication/information / Entertainment / Radio / Nonfunctional
Communication/information / Entertainment / Audio/Sound / Speakers emit no sound
Communication/information / Entertainment / Radio / No audio

Attachments

XENTRY TIPS

IMG_2513[1].JPG:

