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Service

newschannel update

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Thomas Brunner, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Service Campaign 2016070002 Models 166, 205; Model Years 2016 Replace Collision Prevention Assist (CPA) Sensor	DATE: July 29, 2016

IMPORTANT SERVICE CAMPAIGN LAUNCH INFORMATION

This Service Campaign is being launched today and the 36 affected vehicles are flagged in VMI.

Parts: Parts may be ordered as required. Replacement rate is 100%.

Owner Notification: As this is a voluntary customer care initiative, no customer letter will be mailed.

What's the Issue:

Daimler AG (DAG), the manufacturer of Mercedes-Benz vehicles, has determined that on certain C-Class (205) and GLE- Class vehicles (166), the Collision Prevention Assist (CPA) sensor has not been correctly calibrated. An authorized Mercedes-Benz dealer will replace the sensor.

A copy of the campaign bulletin is attached, and may also be found on Star TekInfo.

When scheduling customers for an appointment please ensure that you are aware of any open campaigns in VMI so that the customer is advised about the time necessary to complete all campaigns.

Note: VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle.

Dealers may also identify vehicles subject to a campaign through NetStar by selecting "Campaign" under the Controlling tab. Only vehicles that have been retailed by the respective dealer will be displayed within this program.

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction

Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEdes (1-800-367-6372).



Service Campaign Bulletin



Mercedes-Benz

Campaign No. 2016070002, July 2016

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Models 166, 205; Model Years 2016**
Replace Collision Prevention Assist (CPA) Sensor

Daimler AG (DAG), the manufacturer of Mercedes-Benz vehicles, has determined that on certain C-Class and GLE- Class vehicles (205 -166 platforms), the CPA sensor (Collision Prevention Assist) has not been calibrated correctly. An authorized Mercedes-Benz dealer will replace the sensor.

Prior to performing this Service Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Service Campaign bulletin and follow the repair procedure exactly as described.

Approximately 36 vehicles are affected.

Order No. S-SC-2016070002

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

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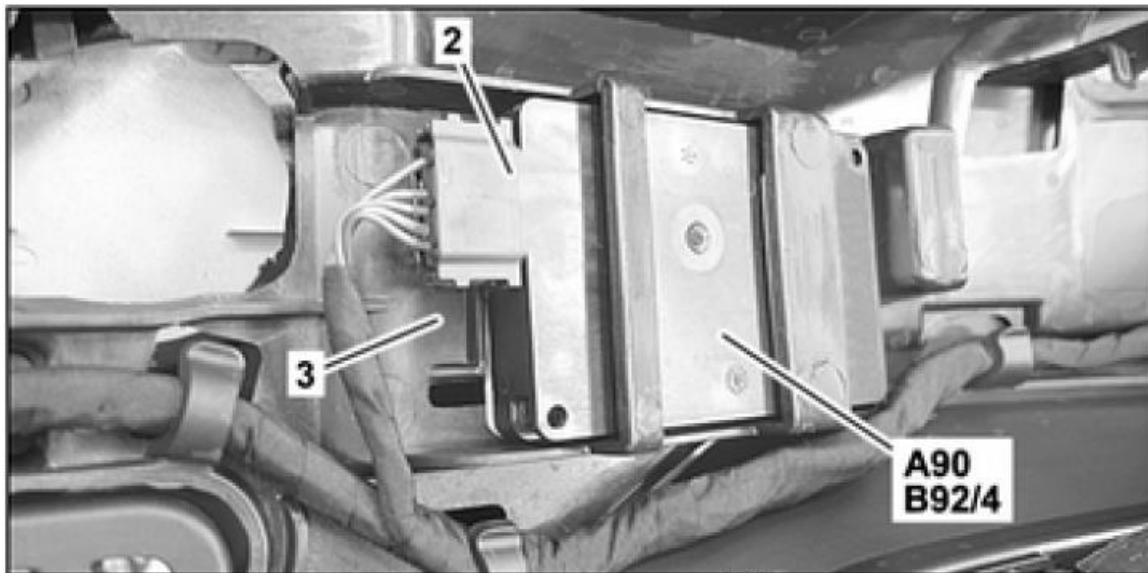
Procedure

1. Replace collision prevention assist (CPA) sensor, for model:
 - 166 and 292, refer to WIS: AR54.70-P-0002GQC.
 - 205, refer to WIS: AR30.30-P-1210LW.

i **Notes (regarding above WIS instructions: AR30.30-P-1210LW):**

- Correction to step 4 (this will be corrected in a future WIS release):

AR30.30-P-1210LW	Remove/install radar sensor	1.9.15
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“4. **Push down on locking tab (3)** and remove front left bumper radar sensor (B92/3) or front right bumper radar sensor (B92/4) or COLLISION PREVENTION ASSIST controller unit (A90)”.

- Supplemental information to step 6:
Perform initialization using SDS after installing new CPA sensor (follow on-screen instructions).

i **Notes (when performing initialization):**

- Use DAS/Xentry 07-08/16 with all associated patches or higher.
- Follow the steps exactly as described in DAS/Xentry.
- Connect battery charger (battery voltage  >12.5V).
- Ensure all electrical consumers are switched-off.
- In the event of software/SCN update issues, contact Star Diagnosis User Help Desk. Please refer to the “pre-call” check list before contacting UHD
- Refer to Star Diagnosis System (SDS) Best Practices Guide.

Primary Parts Information

Qty.	Part Name	Part Number	Estimated Replacement Rate
1	Collision prevention assist (CPA) sensor	A 000 905 84 06	100%

**Note:**

- Please be aware that only the part number(s) referenced in the Campaign Bulletin is/are approved for use to repair the vehicle. Repairs performed using any other part(s) will not have been performed in accordance with the campaign. Accordingly, warranty claims submitted with reference to an improper part number(s) will be denied.
- The following allowable labor operation should be used when submitting a warranty claim for this repair:

Warranty Information

Operation: Replace collision prevention assist (CPA) sensor (02-9550).
Includes connect SDS and battery charger.

Damage Code	Operation Number	Labor Time (hrs.)
53 900 37 7	02-9550 (model 205)	1.4
	02-9550 (model 166/292)	0.7

**Note**

Operation Number labor times are subject to change.