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Parts

newschannel update

TO: Parts Managers and Parts Advisors Service Managers and Service Advisors	FROM: Dealer Assistance Center
RE: Weekly Parts Update	DATE: July 1, 2016

July 4th Holiday

Please be advised that in observance of the July 4th holiday, the entire MBUSA organization (including the PAC and PDCs) will be closed on Monday, July 4th. Normal business operations will resume on Tuesday, July 5th.

July 4th Holiday Ordering/Shipping Schedule

Dedicated Delivery Service	- Thursday stock orders, Friday VOR & DSO (before 1pm) orders will be delivered on Friday night and Saturday. Dealers that are attended and not open on Saturday, July 2nd to accept deliveries must notify Parts Transportation so the appropriate deliveries can be coordinated - email: logistics@mbusa.com - Weekend orders, Monday stock, DSO & VOR orders, Tuesday VOR & DSO orders will be delivered Wednesday, July 6th.
Less Than Truck Load Service	- Thursday stock orders will be delivered Tuesday, July 5th. Friday VOR & DSO (before 1pm) orders will be sent FedEx and delivered Tuesday, July 5th. - Friday through Saturday stock, DSO & VOR orders along with Tuesday VOR & DSO orders will be delivered Wednesday, July 6th.
VOR & DSO Referrals	- VOR orders placed Friday will be delivered Tuesday, July 5th. - DSO orders placed Friday (before 1pm) will arrive Wednesday, July 6th. - VORs placed Weekend through Tuesday, will arrive Wednesday July 6th. - DSO orders placed Weekend through Tuesday will arrive Thursday July 7th.

Dealers are advised to advise Parts Transportation if they are unable to accept deliveries on any of these dates so that appropriate delivery arrangements can be coordinated - email: logistics@mbusa.com or Brian.Cosgrove@mbusa.com.

Please refer to the Independence Day, July 4th Ordering/Shipping Schedule NCA dated June 24, 2016 for additional information.

Paragon Offline, July 8-9

Please be advised that the Paragon system will be offline for maintenance July 8th (11:00 pm EST) to July 9th (6:00 pm EST). Please plan your order schedules accordingly.

Thank you in advance for your understanding.





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RECALL CAMPAIGN - smart

Campaign Number	Information
2016060002 Model 451, Model Years 2013-2016 Update Battery Management System Control Module Software	4,278 affected vehicles flagged in VMI - No parts are required as this is a software update; software update rate is 100% - No customer letter will be mailed.
2016060003 Model 451, Model Years 2013-2014 Update Powertrain Control Module Software	1,171 affected vehicles flagged in VMI - No parts are required as this is a software update; software update rate is 100% - No customer letter will be mailed.

Please refer to the above referenced smart Recall Campaign NCAs for additional information.

RETURNS

The following part numbers should no longer be installed and any existing stock on hand must be returned to your facing PDC via **Special Return**, use Item Category **SCM Authorized Part Return**; include a copy of the NCA as your authorization to return these parts. This special return will not affect your return allowance and will not be accepted after the specified date. Substitution link were entered into Paragon. Please place orders to replenish your inventory, as needed.

RETURNS			
Part	Part Number to be Returned	New Part Number	Return Deadline
Bond Brake Disc	A 222 421 05 00	A 222 421 13 00	July 8, 2016
	A 222 421 06 00	A 222 421 14 00	
Bracket	A2314921541	A2314921300	
Fuel Tank	A4534710701	A45371070128	
Window Guide Rail	A2057250325	A2057256700	
	A2057250425	A2057256800	
	A2057350900	A2057356300	
Lamp Carrier and Headlamp Unit	A 204 820 0677	A 204 820 1500	July 15, 2016
	A 204 820 0977	A 204 820 1600	
	A 099 820 0959	A 099 906 2902	
	A 099 820 1059	A 099 906 3002	
Oil Pump	A 246 370 0700	A 246 370 0700 28	





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RETURNS

Part	Part Number to be Returned	New Part Number	Return Deadline
V-Ribbed Belt	A0029931296	A0049930796	July 22, 2016
Purge Lines	A1330101500	A1330106800 A1330106900 A1332000285 A0009952975	July 28, 2016
	A1330104500	A1330106800 A1330106900 A1332000285 A0009952975	

CONSTRAINED PARTS

Listed below is the weekly list of top constrained parts. Please use the backorder recovery date as your ETA. Also, the below listed parts are not be eligible for special procurement case submission.

<u>CONSTRAINED PARTS</u>		QTY RCVD	
PART NUMBER	PART DESCRIPTION	6/21-6/28	BACKORDER RECOVERY
A 212 680 12 93	TS MOULDING	3	DECEMBER 2016
A 212 680 59 08	COVER	32	DECEMBER 2016
A 463 890 54 08	COVERING	38	NOVEMBER 2016

SP cases for additional CVP slot allocations for repairs involving constrained parts are still eligible for submission. Please remember to list "CVP Allocation Request" in the comment field when submitting a Special Procurement case for additional CVP slot allocations.

Please refer to the *Weekly Top Constrained Parts* NCA dated July 4, 2016 for additional information.





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PROGRAMS AND PRODUCT UPDATES

Updated Parts Return Label

Effective June 29th, the parts return label has been updated with a 2nd bar code (see below example). The additional barcode will allow the PDCs to scan each part and print the putaway tickets individually thereby saving time on the ticket sorting process. **There is no change to the dealer return process or action required.**

Material Identification Return Tag: PDC US06
Return No.: 0060995843 Item : 000010



Order Type : ZPR1 List No. : List 1
Cust. No : 56113 Return Qty: 2
Text : BRAKE DISC
Part : A 906 423 01 12



Turn. Info :

Please refer to the *Updated Parts Return Label* NCA for additional information.

Price File Updates

In order to facilitate the future integration of the StockPro system and to streamline the part numbering logic, some changes will occur in the pricing file that feeds into the DMS systems, effective August 1st.

The price file currently refers to “80” suffix Reman parts using the “60” suffix and this is reflected in your DMS systems. In Paragon and other M-B systems, these parts are identified with an “80” suffix; going forward the price file will be consistent with the standard part numbers. There will be no changes to the core (“70”) part numbers.

Please refer to the *Price File Updates on 8/1/16* NCA dated June 24, 2016 for additional information.

Navigation Map Update MY USB Sticks

Multi-Year Map Updates are now available for NTG4.5 v15.0, NTG5 star 1 v5.0. The new NTG5*2 update will be delivered by the end of July. The program applies to MY15 and older vehicles. USB Map Updates for the NTG4.5, NTG5 star 1 COMAND Navigation platform packages will ship to the dealers within the next few weeks with all shipments received by July 11th.

Please refer to the *MBUSA Navigation Map Update MY USB Sticks (NTG4.5 v15.0 and NTG5 star v5.0)* NCA dated July 1, 2016 for additional information.





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PROGRAMS AND PRODUCT UPDATES (continued)

RepairLink – New Parts Added

500 new parts have been added to the discount program. These additions span multiple categories, including brakes, air and fuel delivery, and belts and cooling. Please note that the only way to access these discounts is to have part orders submitted through the RepairLink tool.

Please refer to the *RepairLink – New Parts Added to the PMA List!* NCA dated July 1, 2016 for additional information.

TouchPoint AMP Templates (RepairLink)

New RepairLink campaign templates are now available through December 19, 2016.

Please refer to the *TouchPoint AMP Templates (RepairLink)* NCA dated July 1, 2016 for additional information.

Accessories – smart and Passenger Cars

While quantities last, an assortment of discontinued accessories is being offered at clearance pricing. The new prices will be listed in the July price tape.

Please refer to the respective *Accessory Markdowns* NCA dated July 1, 2016 for additional information.

