



# newschannel update

TO: Parts Managers and Parts Advisors Service Managers and Service Advisors	FROM: Dealer Assistance Center
RE: Weekly Parts Update	DATE: June 24, 2016

## July 4<sup>th</sup> Holiday

Please be advised that in observance of the July 4<sup>th</sup> holiday, the entire MBUSA organization (including the PAC and PDCs) will be closed on Monday, July 4<sup>th</sup>. Normal business operations will resume on Tuesday, July 5<sup>th</sup>.

## July 4<sup>th</sup> Holiday Ordering/Shipping Schedule

<b>Dedicated Delivery Service</b>	<ul style="list-style-type: none"><li>Thursday stock orders, Friday VOR &amp; DSO (before 1pm) orders will be delivered on Friday night and Saturday. Dealers that are attended and not open on Saturday, July 2<sup>nd</sup> to accept deliveries must notify Parts Transportation so the appropriate deliveries can be coordinated - email: <a href="mailto:logistics@mbusa.com">logistics@mbusa.com</a></li><li>Weekend orders, Monday stock, DSO &amp; VOR orders, Tuesday VOR &amp; DSO orders will be delivered Wednesday, July 6<sup>th</sup>.</li></ul>
<b>Less Than Truck Load Service</b>	<ul style="list-style-type: none"><li>Thursday stock orders will be delivered Tuesday, July 5<sup>th</sup>. Friday VOR &amp; DSO (before 1pm) orders will be sent FedEx and delivered Tuesday, July 5<sup>th</sup>.</li><li>Friday through Saturday stock, DSO &amp; VOR orders along with Tuesday VOR &amp; DSO orders will be delivered Wednesday, July 6<sup>th</sup>.</li></ul>
<b>VOR &amp; DSO Referrals</b>	<ul style="list-style-type: none"><li>VOR orders placed Friday will be delivered Tuesday, July 5<sup>th</sup>.</li><li>DSO orders placed Friday (before 1pm) will arrive Wednesday, July 6<sup>th</sup>.</li><li>VORs placed Weekend through Tuesday, will arrive Wednesday July 6<sup>th</sup>.</li><li>DSO orders placed Weekend through Tuesday will arrive Thursday July 7<sup>th</sup>.</li></ul>

Dealers are advised to advise Parts Transportation if they are unable to accept deliveries on any of these dates so that appropriate delivery arrangements can be coordinated – email: [logistics@mbusa.com](mailto:logistics@mbusa.com) or [Brian.Cosgrove@mbusa.com](mailto:Brian.Cosgrove@mbusa.com).

Please refer to the Independence Day, July 4<sup>th</sup> Ordering/Shipping Schedule NCA dated June 24, 2016 for additional information.

## PROGRAMS AND PRODUCT UPDATES

### Special Procurement/ETAs

Please be reminded that ETA requests are to be submitted via the Exception Report in Paragon (Reports tab).

Backorder recovery dates are published in the *Special Procurement* text field → *Exception Report* in Paragon and updated weekly; please use this date as your ETA. In order to maximize effectiveness of the escalation process, top constrained part numbers are excluded from the SP escalation process. Updates on these part numbers are published in the “Weekly Top Constrained Parts” NCA as well as included in the Weekly Parts Update.