



Action

Customer ONE Action

Date: June 2016
Action No.: C1A160601
Group: 46

SUBJECT: **Model 213**
Model Year 2017
Check Steering Column, Replace if Necessary

This Customer 1 Action has been initiated because the steering column may have increased axial play which could lead to a clicking noise or play in the steering column. An authorized Mercedes-Benz dealer will check the steering column on the affected vehicles and replace it, if necessary.

THIS ACTION ONLY AFFECTS DEMO VEHICLES AT YOUR DEALERSHIP.

Prior to performing this Customer 1 Action:

Please check VMI to insure the vehicle is involved and to determine if the vehicle has been previously repaired.

Procedure

1.  Check steering column for axial play:
 **Note:** The steering column should be fully extended to the outward limit.
 Get a good grip with both hands on the 6 o'clock position of the steering wheel and check the steering column for increased axial play in the up and down direction (arrows, Figure 1). Audible clicking will be heard if axial play is present.
 **Note:**
Axial play reaches up to 5 mm.
 - If **no** axial play with clicking noise is found (**OK**): Procedure is complete.
 - If axial play with clicking noise **is** found (**NOT OK**): Proceed to step 2.



Figure 1

2. Open a PTSS case in the event that the steering column requires replacement and wait until guidance is provided by FTS.
 **Note:**
 If instructed to replace steering column by FTS, refer to WIS: AR46.10-P-0400LW.

i **Note** (regarding WIS documents referenced in this Procedure):

Replacement of parts not listed in the parts table of this Procedure are not claimable under this campaign. If replacement of additional part(s) is necessary, check coverage prior to submitting under warranty.

Primary Parts Information

Qty.	Part Name	Part Number
1	Steering column ¹⁾	A 205 460 38 16 or
1		A 205 460 39 16 or
1		A 213 460 05 16
1	Bolt (lower steering shaft to upper steering shaft)	A009 990 56 04
4	Bolt (steering column to carrier)	N000000 007125
1	Locking mechanism	A001 545 93 73
1	Locking mechanism	A000 823 02 45
1	Bolt (steering wheel to steering column)	A126 990 03 12

¹⁾ Order part as per EPC.

i **Note:**

- Please be aware that only the part number(s) referenced in the Campaign Bulletin is/are approved for use to repair the vehicle. Repairs performed using any other part(s) will not have been performed in accordance with the campaign. Accordingly, warranty claims submitted with reference to an improper part number(s) will be denied.
- The following allowable labor operation should be used when submitting a warranty claim for this repair:

Warranty Information

Repair 1

Operation: Check steering column (00-1981).

Damage Code	Operation Number	Labor Time (hrs.)
46 240 17 8	00-1981	0.1

Repair 2

Operation: Check steering column (00-1981).
 Disconnect battery ground cable (54-7989)
 Steering column, replace (46-7750)
 Extra work for electric steering lock (46-7752)

Damage Code	Operation Number	Labor Time (hrs.)
46 240 17 7	00-1981	0.1
	54-7989	0.2
	46-7750	1.4
	46-7752	0.3

i **Note**

Operation Number labor times are subject to change.