



newschannel update

TO: Parts Managers and Parts Advisors Service Managers and Service Advisors	FROM: Dealer Assistance Center
RE: Weekly Parts Update	DATE: June 3, 2016

PROGRAMS AND PRODUCT UPDATES

Warranty Webinar

The topic of this month's webinar is "Policy Updates/Clarification" (Open Q&A Session)

June 15 Central and Northeast Region; 11:30 am – 12:30 pm EST
June 16 Southern and Western Region; 1:30 – 2:30 pm EST

Connectivity: PC/Visual: <https://mbusawarranty.adobeconnect.com/june2016/>
Phone: (888) 394-8197; Participant Code: 460 843 3934

Please refer to the *Warranty Webinar – June 2016* NCA dated June 3, 2016 for additional information.

Accessories

New items have been added to the MB Vans Collection. Visit the Parts tab on NetStar and navigate to "The Sprinter Collection Online". To view the items, click on the "New Arrivals" link in the side navigation.

Please refer to the *New MB Vans Lifestyle Accessories Arrivals* NCA dated May 27, 2016 for additional information.

Dealer Parts Personnel

The PAC has received an uptick in "unauthorized" calls → personnel not on the dealer roster or non-Parts team members. To avoid service delay for your Parts personnel, it is requested that the dealer roster is updated regularly. The System Administrator at your dealership can modify the roster via the "Dealer Personnel Maintenance" tab in NetStar.