

COMAND Online: Unintended station or track change when cornering

Topic number	LI82.60-P-064182
Version	1
Design group	82.60 Radio, audio/video systems
Date	05-31-2016
Validity	Model 217/222 with COMAND Online (code 531) and code 816 (Remote control) or 864 (Rear Seat Entertainment) or 867 (SplitV)
Reason for change	Extended to include model series 217, code designation expanded
Reason for block	

Complaint:

The COMAND unit (A40/3) intermittently changes stations or skips tracks by itself.

The complaint primarily occurs during tight cornering or acceleration.

Cause:

The remote control (A8/7) for the COMAND unit (A40/3) with code 816/867 or for the Rear Seat Entertainment system (A26/18) with code 864 is operated unintentionally while cornering.

Attachments	
File	Description
Ursache_Fernbedienung.JPG	Remote control in glove compartment

Remedy:

Place the remote control (A8/7) in the cradle provided in the glove compartment or stow it in a place where it cannot be operated unintentionally.

To check this, the remote control can be removed from the vehicle or the battery can be removed from the remote control.

Replacing parts does not remedy the complaint.

Attachments	
File	Description
Abhilfe_Fernbedienung.JPG	Remote control in cradle

Symptoms
Communication/information / Entertainment / CD/DVD drive / CD/DVD jumps
Communication/information / Entertainment / CDC drive / CD jumps
Communication/information / Entertainment / Radio / Does not store selected station
Communication/information / Entertainment / USB input / Audio output faulty

XENTRY TIPS

Attachments

Ursache_Fernbedienung.
JPG:



Abhilfe_Fernbedienung.
JPG:

