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Parts

newschannel update

TO: Parts Managers and Parts Advisors Service Managers and Service Advisors	FROM: Dealer Assistance Center
RE: Weekly Parts Update	DATE: May 20, 2016

Memorial Day Holiday Schedule

In observance of the Memorial Day holiday, the entire MBUSA organization (including PAC and PDCs) will be closed on Monday, May 30th. Normal business operations will resume on Tuesday, May 31st.

Memorial Day Ordering/Shipping Schedule

Dedicated Delivery Service	- Thursday stock orders, Friday VOR & DSO (before 1pm) orders will be delivered on Friday and Saturday. Dealers that are attended and not open on Saturday, May 28th to accept deliveries must notify Parts Transportation so the appropriate deliveries can be coordinated - email: logistics@mbusa.com - Weekend orders, Monday stock, DSO & VOR orders, Tuesday VOR & DSO orders will be delivered Wednesday, June 1st.
Less Than Truck Load Service	- Thursday stock orders will be delivered Tuesday, May 31st. Friday VOR & DSO (before 1pm) orders will be sent FedEx and delivered Tuesday, May 31st - Friday through Saturday stock, DSO & VOR orders along with Tuesday VOR & DSO orders will be delivered Wednesday, June 1st
VOR & DSO Referrals	- VOR orders placed Friday will be delivered Tuesday, May 31st - DSO orders placed Friday (before 1pm) will arrive Wednesday, June 1st - VORs placed Weekend through Tuesday, will arrive Wednesday June 1st - DSO orders placed Weekend through Tuesday will arrive Thursday June 2nd

Dealers are advised to advise Parts Transportation if they are unable to accept deliveries on any of these dates so that appropriate delivery arrangements can be coordinated - email: logistics@mbusa.com or Brian.Cosgrove@mbusa.com.

Please refer to the Memorial Day, May 30th Ordering/Shipping Schedule NCA dated May 13, 2016 for additional information.

SERVICE CAMPAIGN

Campaign Number	Information
2016050002 Model 217, Model Year 2016 Re-work Right and Left Mounting Rail	54 affected vehicles flagged in VMI. - Dealers may order parts as required; replacement rate is 100%. - No customer letter will be mailed.

Please refer to the above referenced Recall Campaign NCA dated May 20, 2016 for additional information.





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RETURNS

The following part numbers should no longer be installed and any existing stock on hand must be returned to your facing PDC via **Special Return**, use Item Category **SCM Authorized Part Return**; include a copy of the NCA as your authorization to return these parts. This special return will not affect your return allowance and will not be accepted after the specified date. Substitution link were entered into Paragon. Please place orders to replenish your inventory, as needed.

RETURNS			
Part	Part Number to be Returned	New Part Number	Return Deadline
Guide Pulley	A2722021019	A2722020000	May 26, 2016
Blower	A2129061002	A212906100228	June 10, 2016
	A4635000293	A463500029328	
	A4533210006	A4533211100	
Buffer Stop	A0997602601	A099760260128	
Door Actuation	A0009053506	A000905350628	
Nox Sensor	A0009059603	A000905960328	
Stanchion	A2057571500	A2387572700	

INTERIM REPLACEMENT

163 ML-Class remote with blade (A 163 760 1906) is currently unavailable due to vendor supply constraints. When order inventory in the future, the valet key (A 163 760 0806) will be delivered.

Please refer to the *163 ML Class Remote with Blade A 163 760 1906 Temporary Replacement* NCA dated May 20, 2016 for additional information.

CONSTRAINED PARTS

Listed below is the weekly list of top constrained parts. Please use the backorder recovery date as your ETA. Also, the below listed parts are not be eligible for special procurement case submission.

CONSTRAINED PARTS		QTY RCVD	
PART NUMBER	PART DESCRIPTION	5/10-5/16	BACKORDER RECOVERY
A 156 141 08 01	INTAKE MANIFOLD	25	NOVEMBER 2016
A 166 670 16 00	WINDSHIELD	12	JULY 2016
A 212 680 12 93	TS MOULDING	93	NOVEMBER 2016





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CONSTRAINED PARTS		QTY RCVD	
PART NUMBER	PART DESCRIPTION	5/10-5/16	BACKORDER RECOVERY
A 273 010 01 27	OIL PAN	42	NOVEMBER 2016
A 274 090 17 29 28	INTAKE LINE	10	NOVEMBER 2016
A 276 072 01 43	TS SPRING F INJECTOR	2,509	JULY 2016
A 463 890 54 08	COVERING	12	NOVEMBER 2016
A 906 410 76 16 80	REMAN PROPELLER SHAFT COMPL	3	NOVEMBER 2016
B6 6 03 1466	TWIN-SPOKE WHEEL STYLE IV	2	NOVEMBER 2016

SP cases for additional CVP slot allocations for repairs involving constrained parts are still eligible for submission. Please remember to list "CVP Allocation Request" in the comment field when submitting a Special Procurement case for additional CVP slot allocations.

Please refer to the *Weekly Top Constrained Parts* NCA dated May 23, 2016 for additional information.

PROGRAMS AND PRODUCT UPDATES

Accessories

- The C-Coupe Accessories brochure is now available and will be sent to each dealer starting May 23rd with more available to order via Paragon after June 3rd. A .pdf version can be found via ODUS → Marketing and Communication → Brochures/Flip Books → Brochures → C-Class.
- Please check ODUS and the Collection Online link for additional Spring and Summer collection offerings.

Pirelli \$60 Consumer Rebate

From May 27 – July 6, 2016. Customers who purchase a set of four (4) select Pirelli tires can receive a \$60 prepaid Visa card from the manufacturer after mail-in rebate. They will also have a chance to win a trip for 2 to the Formula 1 Gran Premio de México 2016. Postcards must be marked no later than August 6th; Visa cards will be mailed to customers within 4-6 weeks after receipt of form.

Please refer to the *Pirelli \$60 Consumer Rebate* NCA dated May 20, 2016 for additional information.

TouchPoint AMP – Memorial Day Service

New Memorial Day Service TouchPoint AMP template/campaign is launched and available for use.

Please refer to the *New! TouchPoint AMP Templates (Memorial Day Service)* NCA dated May 20, 2016 for additional information.

