

## Problems with film coating for A45 AMG, CLA45 AMG, GLA45 AMG, C63 AMG, AMG GT

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|-------------------|---|
| Topic number      | LI88.00-P-063998                                    |
| Version           | 1   |
| Design group      | 88.00 General                                       |
| Date              | 05-02-2016  |
| Validity          | All AMG model designations with film coating option |
| Reason for change |   |
| Reason for block  |   |

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### Complaint:

Film detachment, blisters under film coating.

| Attachments          |                                       |
|----------------------|---------------------------------------|
| File                 | Description                           |
| Beispielbilder 1.JPG | Example pictures of film detachment 1 |
| Beispielbilder 2.JPG | Example pictures of film detachment 2 |

### Cause:

Case 1: The incorrect type of film coating may have been installed (see example pictures of film detachment 1).

Case 2: Customer fault, caused by improper cleaning, for example, steam cleaning (see example pictures of film detachment 2).

### Remedy:

Case 1: Ordering and replacement of films, cost settlement through warranty and goodwill.

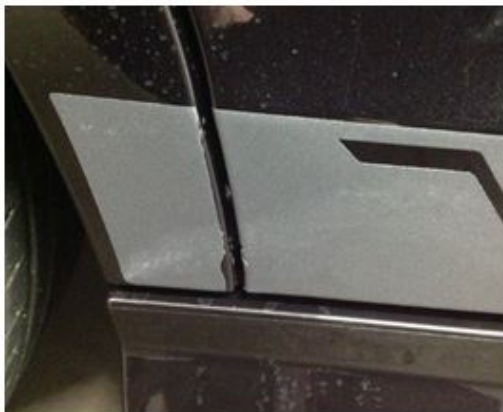
Case 2: Cost settlement through warranty and goodwill not possible, costs for ordering and replacement of films to be borne by customer.

| Symptoms   |
|--|
| Overall vehicle / Paint/corrosion / Paint damage / Foreign influence |
| Overall vehicle / Paint/corrosion / Paintwork Fault / Poor grip      |
| Overall vehicle / Paint/corrosion / Paint damage / Swelling          |

| Attachments |
|-------------|
|-------------|

# XENTRY TIPS

Beispielbilder 1.JPG:



Beispielbilder 2.JPG:

