



Service Bulletin

File in Section: -

Bulletin No.: 16-NA-354

Date: October, 2016

TECHNICAL

Subject: Passenger Side HVAC Settings Reset to Default on Vehicle Start-Up

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	ATS	2017	2017	SOP	H0129655		
	CTS						

Involved Region or Country	North America and N.A. Export Regions
Condition	Some customers may comment that the passenger side HVAC controls reset to the lowest settings after the vehicle sits for more than 15 minutes.
Cause	This condition may be caused by a software anomaly.

Correction

If you encounter a vehicle with the above concern, the HVAC control module must be updated to the latest software and calibrations.

Service Procedure

Refer to *HVAC Control Module Programming and Setup* in SI.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2810015	HVAC System Control Module Reprogramming with SPS	Use Published Labor Operation Time

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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