



# Service Bulletin

File in Section: -

Bulletin No.: 16-NA-353

Date: October, 2016

## TECHNICAL

**Subject:** Accessory Remote Start Inoperative

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Malibu	2017	2017	SOP	HF129092		

<b>Involved Region or Country</b>	North America, Israel
<b>Additional RPO</b>	S6P
<b>Condition</b>	Some technicians may comment that the accessory remote start will not start the vehicle.
<b>Cause</b>	This condition may be caused by missing software that controls the remote start.

### Correction

If the vehicles mentioned above were built prior to the VIN breakpoint, the BCM needs to be reprogrammed with the latest calibrations.

### Service Procedure

**Important:** Verify the battery voltage is more than 12.6 volts but less than 15.5 volts before proceeding with reprogramming. The battery must be fully charged BEFORE reprogramming.

Before reprogramming the BCM, you must contact the Techline Customer Support Center (TCSC).

Update the BCM to the latest software and calibration available. Refer to *Body Control Module Reprogramming with SPS* in SI.

**Important:** During reprogramming, the battery voltage must be maintained within the proper range of 12.6-15.5 volts. CONNECT the approved Midtronics® PSC 550 Battery Maintainer (SPS Programming Support Tool (EL-49642) to the vehicle or the GR8 (EL50313) in the power supply mode.

### Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2810215	Body Control Module Reprogramming with SPS	Use Published Labor Operation Time

<b>Version</b>	1
<b>Modified</b>	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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