



# Service Bulletin

File in Section: -


Bulletin No.: 16-NA-352


Date: October, 2016

## INFORMATION

**Subject:** Information on Convertible Top Inoperative and Extend Cargo Shade to Operate Top Message Displayed in DIC, Though Shade Extended

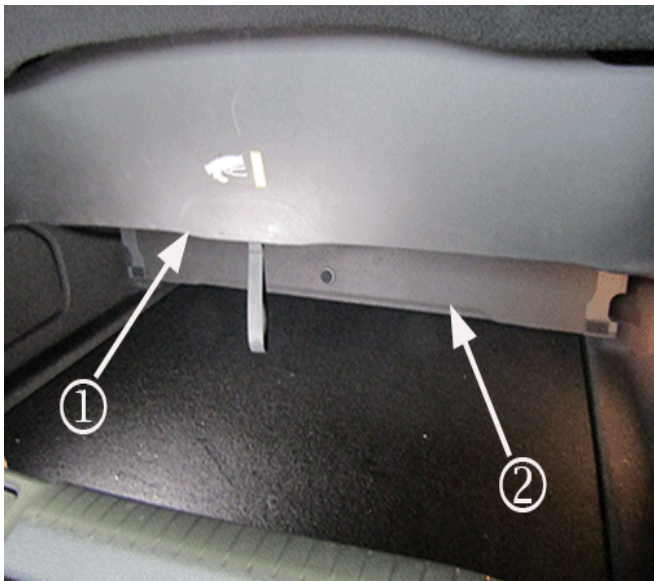
Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Cascada	2016	2017			All	All

<b>Involved Region or Country</b>	North America
<b>Condition</b>	<div style="text-align: center;">  </div> <p style="text-align: right; font-size: small;">4593603</p> <p>Some customers may comment that the convertible top is inoperative and "Extend Cargo Shade to Operate Top" message is displayed in the DIC, though shade is extended.</p>

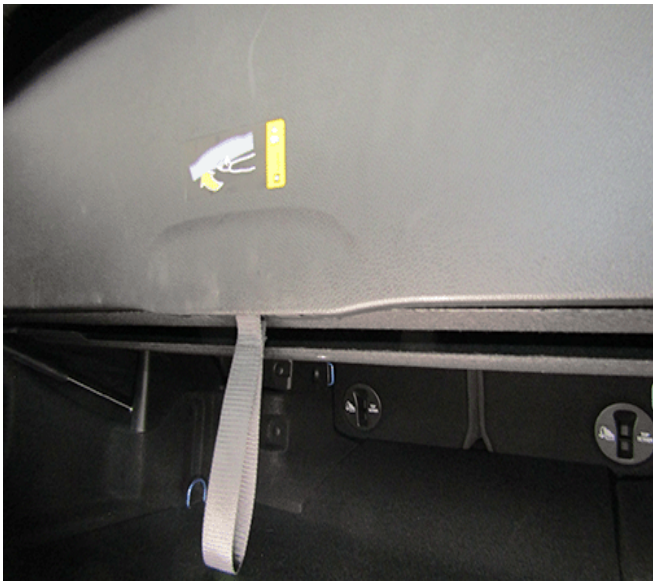
<p>Cause</p>	 <p>4593605</p> <p>The cause of the condition may be that the pass-through flap on the rear cargo shade/partition may be improperly positioned. If this flap is folded upward into pass-through position (shown above in view from trunk), magnets on the flap will not contact the sensors, which allow for top operation.</p>
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**Correction**

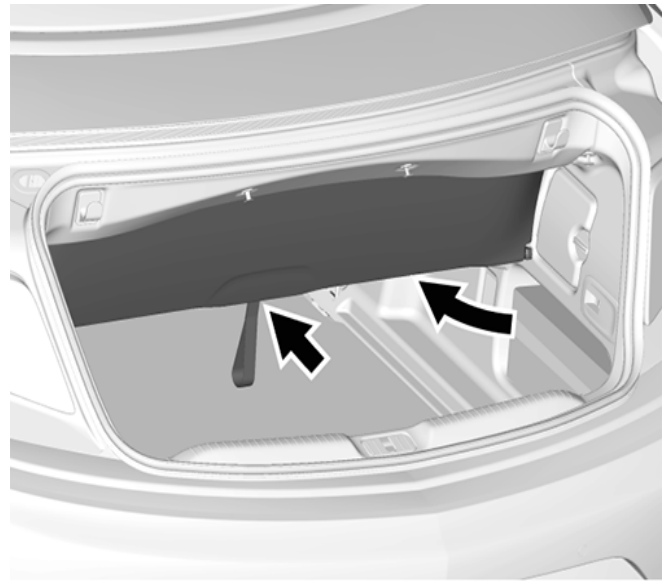
This is not a defect, and the top is operating as designed. For vehicles exhibiting this condition:



1. Open the trunk and inspect the position of the rear cargo shade/partition (1) and the forward pass-through flap (2).



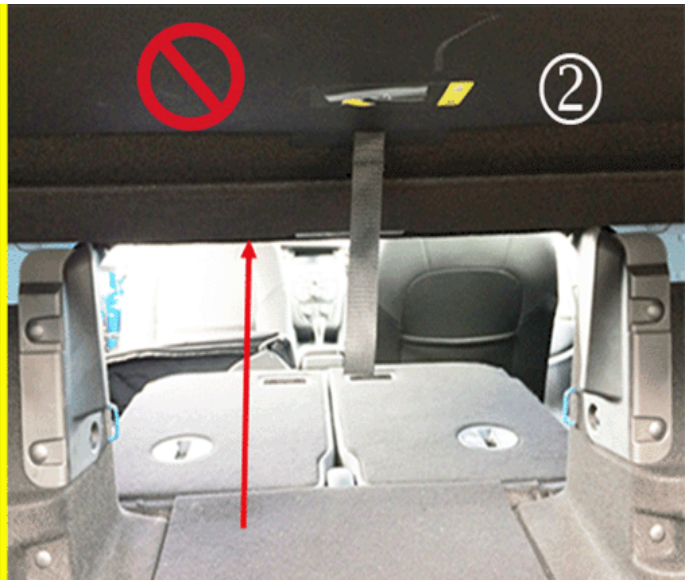
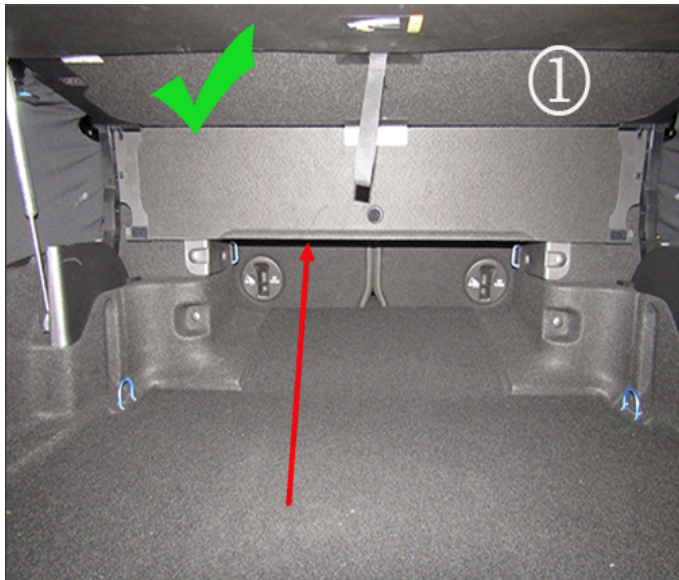
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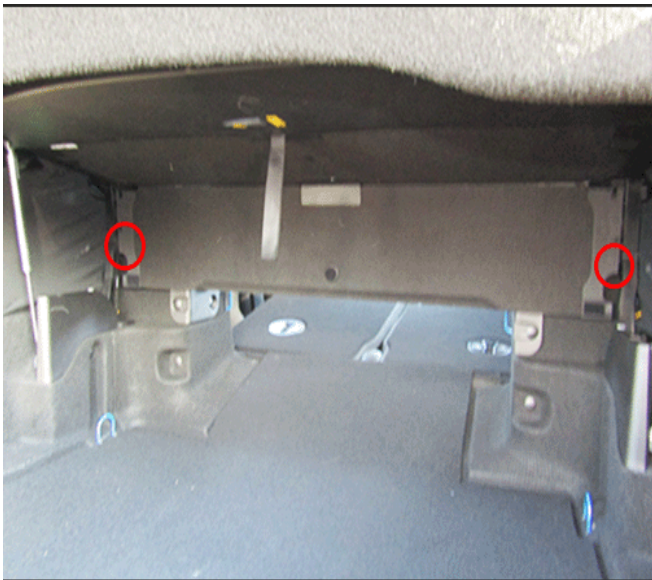
⇒ If the rear partition and the forward flap are in any of the positions shown in the three graphic examples shown above, **the top will not operate.**

2. Fold in the rear partition by pushing upward on the partition near the loop area.



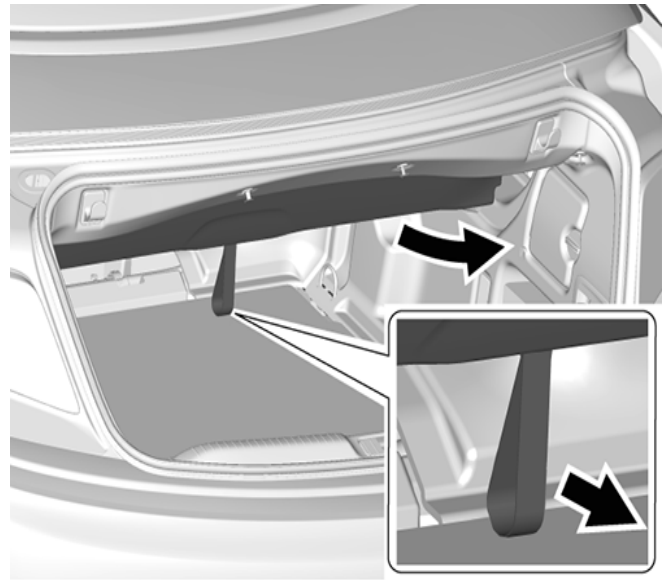
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3. Push rearward on the cargo shade, ensuring the pass-through flap hinges folded down (1) and perpendicular to the cargo shade. An example of improper positioning of the flap (2) is also shown in the graphic above.



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4. Push on both upper corners of the plastic side covers (shown circled in the graphic above) to ensure the underside Velcro is engaged.



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5. With the pass-through flap now in position, pull the rear partition down to vertical position to allow for top operation.
6. Cycle the folding top and verify proper operation:
  - If the top is still inoperative, proceed with normal SI diagnostics.
  - If the top functions properly, educate the customer as to the proper positioning of the cargo shade and pass-through flap; including a copy of this message.

Version	1
Modified	

