



Service Bulletin

File in Section: -

Bulletin No.: 16-NA-349

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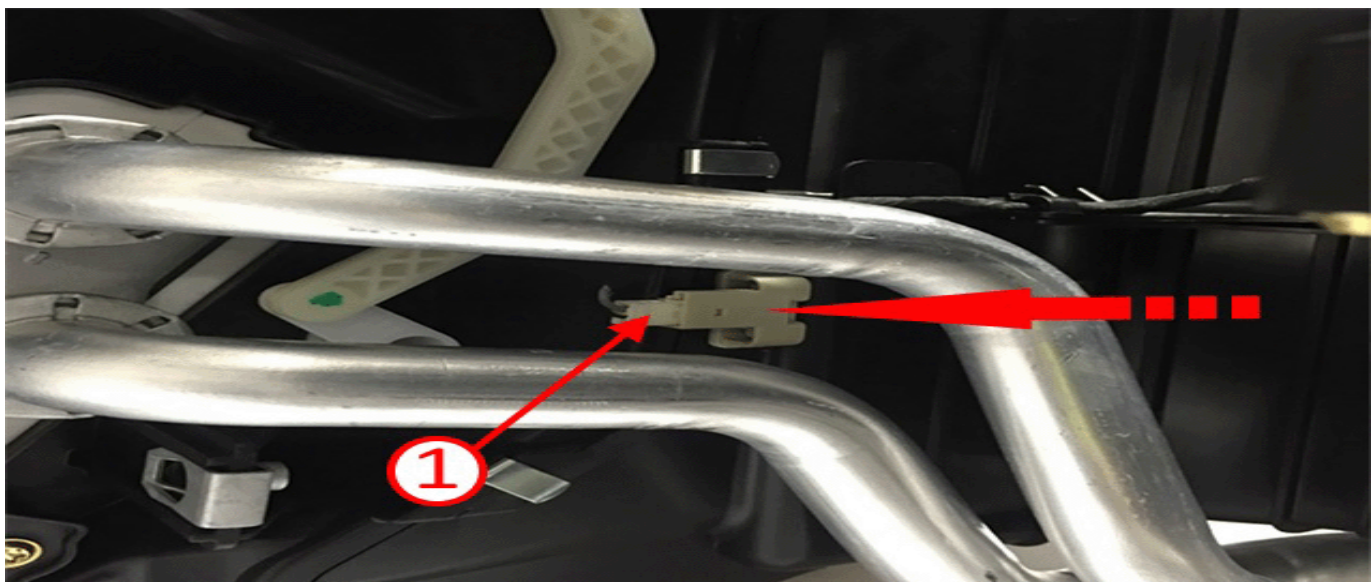
TECHNICAL

Subject: Poor A/C Performance and/or Evaporator Freezing

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	CT6	2016	2016				

Involved Region or Country	North America and all N.A. Export Regions
Condition	Some customers may comment on poor A/C performance or that the A/C does not get cold enough. Some of the possible symptoms of this condition are: <ul style="list-style-type: none"> • Blowing warm air. • Reduced air flow. • Mist/Vapor coming out of vents.
Cause	This condition may be caused by the evaporator air temperature sensor not being properly seated into the HVAC housing, causing the evaporator core to freeze over.

Correction



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DO NOT replace the evaporator air temperature sensor for this condition. If any of the conditions have been met, validate the evaporator temperature sensor is fully seated into the housing.

Service Procedure

1. Remove the floor front outlet duct. Refer to *Floor Front Air Outlet Duct Replacement - Right Side* in SI.
2. Locate the evaporator temperature sensor (1).

3. Press firmly against the sensor until a click sound is heard.
4. Verify proper operation.

If this does not correct the concern, refer to SI for further diagnostics.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
4480548	Proper Evaporator Air Temperature Sensor Installation, Validation	0.4 hr

Version	1
Modified	

