

Service Bulletin

File in Section:

Bulletin No.:

n No.: 16-NA-349 Date: October, 2016

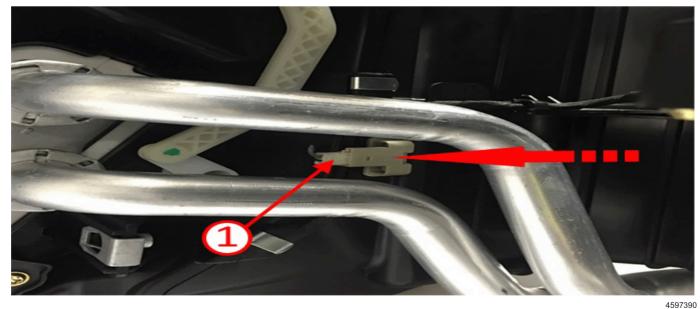
TECHNICAL

Subject: Poor A/C Performance and/or Evaporator Freezing

	Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
			from	to	from	to		
	Cadillac	CT6	2016	2016				

Involved Region or Country	North America and all N.A. Export Regions		
	Some customers may comment on poor A/C performance or that the A/C does not get cold enough.		
	Some of the possible symptoms of this condition are:		
Condition	Blowing warm air.		
	Reduced air flow.		
	Mist/Vapor coming out of vents.		
Cause	This condition may be caused by the evaporator air temperature sensor not being properly seated into the HVAC housing, causing the evaporator core to freeze over.		

Correction



DO NOT replace the evaporator air temperature sensor for this condition. If any of the conditions have been met, validate the evaporator temperature sensor is fully seated into the housing.

Service Procedure

- 1. Remove the floor front outlet duct. Refer to *Floor Front Air Outlet Duct Replacement - Right Side* in SI.
- 2. Locate the evaporator temperature sensor (1).

3. Press firmly against the sensor until a click sound is heard.

4. Verify proper operation.

If this does not correct the concern, refer to SI for further diagnostics.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
4480548	Proper Evaporator Air Temperature Sensor Installation, Validation	0.4 hr

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "<u>do-it-yourselfer</u>". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, <u>DO NOT</u> assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION