



# Service Bulletin

File in Section: -

Bulletin No.: 16-NA-347

Date: October, 2016

## TECHNICAL

**Subject:** Right Hand Steering Wheel Controls Inoperative, Outside Ambient Temperature Reading on Radio Display Inoperative, Onstar Menu Screen is Not Showing When Pressing Onstar Button, and/or Smart Phone Link App Icon Not Showing after Performing Radio Reprogramming

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Sonic Trax	2013	2016			All	All
Chevrolet	Spark	2013	2015			All	All

Involved Region or Country	Global
Additional Options (RPO)	Equipped with Radio RPO UF7
Condition	Some customers may comment on inoperative rear vision camera gridlines, right hand steering wheel controls, outside ambient temperature reading on radio display, Onstar menu screen is not showing when pressing Onstar button, and/or smart phone link app icon not showing in menu after having their radio reprogrammed prior to October 10, 2016.
Cause	This may be a result of radio reprogramming events that were completed prior to October 10, 2016.

### Correction

**Important:** Do not replace the radio, steering wheel controls, OnStar module, or Body Control Module (BCM) for this concern.

If you encounter a vehicle with the above concern, determine when radio reprogramming was completed. If the programming was completed prior to October 10, 2016; USB and SPS program the radio again by following the programming procedure and tips outlined in SI.

The USB and SPS radio calibrations available in TIS2web since October 10, 2016 are designed to repair and prevent this concern.

Version	1
Modified	

Additional Keywords: 17130, 45340

### Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2881128*	Additional Reprogramming of Radio Due to Prior Reprogramming Events	0.6 hr

\*This is a unique Labor Operation for Bulletin use only.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY  
TECHNICIAN  
CERTIFICATION