



Service Bulletin

File in Section: -

Bulletin No.: 16-NA-344

Date: October, 2016

TECHNICAL

Subject: Unable to Reprogram BCM Using SPS

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	ATS CTS (VIN A)	2017	2017	(See VIN Chart at Bottom of Bulletin for Affected Vehicles)		All	All
Chevrolet	Silverado Suburban	2017	2017			All	All
GMC	Sierra	2017	2017			All	All

Involved Region or Country	North America and N.A. Export Regions
Condition	Some technicians may comment that they are unable to reprogram the Body Control Module (BCM) on select vehicles.
Cause	This may be due to an error in the "security algorithm" (seed and key algorithm) flashed in the BCM. This is not a vehicle build issue.

Correction

If you encounter a vehicle with the above concern and the VIN is found in the charts located at the bottom of the bulletin, replace the BCM.

Refer to *Body Control Module Replacement* in SI.

Parts Information

Description	Part Number	Qty
MODULE ASM-BODY CONT	13595583	1

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
5410030	Body Control Module Replacement	Use Published Labor Operation Time

2017 Cadillac ATS

1G6AA5RX0H0108731	1G6AB5RX1H0108346	1G6AB5RX7H0108786	1G6AD5SS5H0108312
1G6AH5RX2H0109407	1G6AA5RX0H0109376	1G6AB5RX1H0108413	1G6AB5RX7H0109422
1G6AD5SS6H0108755	1G6AH5RX2H0109651	1G6AA5RX1H0109368	1G6AB5RX1H0108721
1G6AB5RX7H0109548	1G6AD5SS8H0108448	1G6AH5RX3H0108458	1G6AA5RX1H0109564
1G6AB5RX1H0109402	1G6AB5RX7H0109744	1G6AD5SS9H0109494	1G6AH5RX3H0109366
1G6AA5RX2H0108309	1G6AB5RX2H0108324	1G6AB5RX7H0109808	1G6AG5RX0H0109750
1G6AH5RX4H0109487	1G6AA5RX3H0108433	1G6AB5RX2H0108761	1G6AB5RX8H0108330
1G6AG5RX0H0109814	1G6AH5RX4H0109683	1G6AA5RX4H0108327	1G6AB5RX2H0109537
1G6AB5RX8H0108361	1G6AG5RX1H0109417	1G6AH5RX5H0109465	1G6AA5RX4H0109865
1G6AB5RX2H0109733	1G6AB5RX8H0108408	1G6AG5RX1H0109532	1G6AH5RX5H0109840
1G6AA5RX6H0108636	1G6AB5RX3H0108686	1G6AB5RX8H0109381	1G6AG5RX2H0108471
1G6AH5RX7H0109449	1G6AA5RX8H0109481	1G6AB5RX3H0109675	1G6AB5RX8H0109591
1G6AG5RX2H0109412	1G6AH5RX7H0109810	1G6AA5RX8H0109609	1G6AB5RX3H0109787
1G6AB5RX8H0109607	1G6AG5RX3H0108740	1G6AH5RX7H0109905	1G6AA5RX8H0109643
1G6AB5RX4H0108681	1G6AB5RX8H0109848	1G6AG5RX5H0108321	1G6AH5RX9H0109551
1G6AA5RX8H0109819	1G6AB5RX4H0108776	1G6AB5RX8H0109882	1G6AG5RX6H0108716
1G6AH5RXXH0109378	1G6AA5RX8H0109870	1G6AB5RX4H0109569	1G6AB5RX8H0109896
1G6AG5RX6H0109638	1G6AH5RXXH0109543	1G6AA5RX9H0108453	1G6AB5RX4H0109667
1G6AB5RX9H0108398	1G6AG5RX7H0109518	1G6AH5SX1H0108646	1G6AA5RX9H0109473
1G6AB5RX4H0109748	1G6AB5RX9H0108711	1G6AG5RX7H0109602	1G6AH5SX2H0108378
1G6AA5RX9H0109540	1G6AB5RX5H0108303	1G6AB5RX9H0109437	1G6AG5RX8H0108393
1G6AH5SX2H0109630	1G6AA5RX9H0109571	1G6AB5RX5H0108706	1G6AB5RX9H0109714
1G6AG5RX8H0108510	1G6AH5SX2H0109756	1G6AA5RXXH0108641	1G6AB5RX5H0108771
1G6AB5RXXH0108443	1G6AG5RX9H0108306	1G6AH5SX3H0109622	1G6AA5RXXH0109577
1G6AB5RX5H0109371	1G6AB5RXXH0108796	1G6AG5RXXH0109478	1G6AH5SX4H0108365
1G6AB5RX0H0108466	1G6AB5RX5H0109502	1G6AB5SX3H0108746	1G6AG5RXXH0109741
1G6AH5SX5H0108701	1G6AB5RX0H0108676	1G6AB5RX5H0109726	1G6AB5SX3H0109556
1G6AH5RX0H0109387	1G6AK5SS4H0109389	1G6AB5RX0H0108726	1G6AB5RX6H0108651
1G6AB5SX6H0108482	1G6AH5RX0H0109762	1G6AB5RX0H0109441	1G6AB5RX6H0109525
1G6AB5SX8H0109391	1G6AH5RX2H0108628		

2017 Cadillac CTS (VIN A)

1G6AP5SX0H0108916	1G6AP5SX9H0108851	1G6AR5SX2H0108801	1G6AR5SX9H0108696
1G6AX5SX0H0109774	1G6AP5SX0H0110049	1G6AR5SS2H0108463	1G6AR5SX2H0109804
1G6AR5SX9H0108763	1G6AX5SX1H0109704	1G6AP5SX2H0109887	1G6AR5SS3H0109699
1G6AR5SX3H0110072	1G6AR5SXXH0108982	1G6AX5SX2H0109758	1G6AP5SX3H0108831
1G6AR5SS9H0108671	1G6AR5SX5H0109599	1G6AU5S83H0108586	1G6AX5SX3H0108621
1G6AP5SX4H0108921	1G6AR5SS9H0109951	1G6AR5SX6H0108428	1G6AU5S8XH0109752
1G6AX5SX4H0108661	1G6AP5SX4H0109907	1G6AR5SX0H0108666	1G6AR5SX6H0108736
1G6AW5SX1H0108751	1G6AX5SX4H0110135	1G6AP5SX5H0108846	1G6AR5SX0H0108781
1G6AR5SX6H0110003	1G6AW5SX2H0108841	1G6AX5SX5H0108961	1G6AP5SX6H0108581
1G6AR5SX0H0108943	1G6AR5SX7H0109961	1G6AW5SX3H0108606	1G6AX5SX6H0108791
1G6AP5SX8H0108601	1G6AR5SX0H0109719	1G6AR5SX8H0108611	1G6AW5SX4H0108811
1G6AX5SX7H0108783	1G6AP5SX8H0108758	1G6AR5SX1H0108403	1G6AR5SX8H0109614
1G6AX5SS2H0108551	1G6AX5SX9H0108963	1G6AP5SX8H0109800	1G6AR5SX1H0108501

2017 Cadillac CTS (VIN A) (cont'd)

1G6AR5SX8H0109659	1G6AX5SS7H0108691	1G6AX5SXXH0108423	1G6AP5SX8H0109909
1G6AR5SX1H0108966	1G6AR5SX9H0108388	1G6AX5SX0H0108656	1G6AX5SXXH0109877
1G6AP5SX9H0108591	1G6AR5SX1H0110149	1G6AR5SX9H0108438	1G6AX5SX0H0108768
1G6AX5SXXH0110012			

2017 Chevrolet Silverado

1GC1KXEY2HF100017	1GC1KXEY9HF100001	1GC1KXEY9HF100029	1GC4K1EG0HF100020
1GC4K1EY7HF100024	1GC1KWEY4HF100014	1GC4K0EYXHF100027	

2017 Chevrolet Suburban

1GNSKJKC0HR102252	
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2017 GMC Sierra

1GT12TEY0HF100011	1GT12TEY3HF100004	1GT12TEY3HF100018	1GT12TEY3HF100021
1GT12TEY4HF100013	1GT12TEY5HF100019	1GT12TEY8HF100015	1GT12TEYXHF100002
1GT12TEYXHF100016	1GT12UEGXHF100028	1GT12UEY2HF100033	1GT12UEY3HF100025
1GT12UEY4HF100034	1GT12UEY5HF100026	1GT12UEY6HF100035	1GT12UEY7HF100030
1GT12UEY8HF100022	1GT12UEY9HF100031	1GT12UEYXHF100023	1GT42YEY5HF100032

Version	1
Modified	

