



Service Bulletin

File in Section: -

Bulletin No.: 16-NA-326

Date: October, 2016

TECHNICAL

Subject: Radio Display Unresponsive or Makes Random Selections with No User Input

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Camaro Malibu (VIN Z) Volt	2016	2016			All	All

Involved Region or Country	North America and N.A. Export Regions
Additional Options (RPO)	Equipped with IO5 or IO6 Radios
Condition	Some customers may comment that at times the radio display will not respond to touch or will make random selections with no user input but the audio volume and steering wheel controls continue to function normally and/or blank display.
Cause	This may be due to an anomaly in the software.

Correction

If you encounter a vehicle with the above concern, remove power from the Info Display Module by removing the fuse for the Info Display Module for 5 minutes.

Reinstall the fuse and perform SPS programming for the Radio Controls. Refer to *Radio Control Programming and Setup* in SI.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2810325	Radio Control Reprogramming with SPS	Use Published Labor Operation Time

Version	3
Modified	Oct. 11, 2016 – Added the replacement of PIC6171A statement. Oct. 25, 2016 – Updated Correction statement to include amount of time to have fuse pulled and reinstalled.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY
TECHNICIAN
CERTIFICATION