



# Service Bulletin

File in Section: -

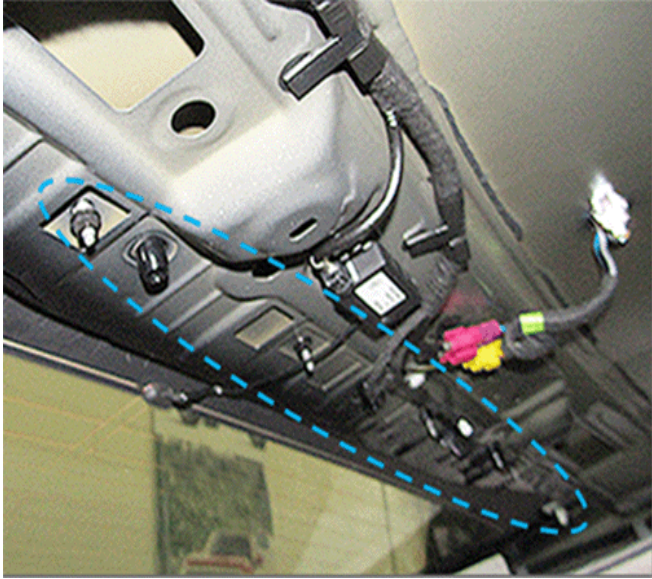
Bulletin No.: 16-NA-308

Date: October, 2016

## TECHNICAL

**Subject: Water Leak Around Rear Window, Water Found in Trunk, Possible Malfunction Indicator Lamp (MIL) Illuminated**

Brand:	Model:	Model Year:		Date Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Cruze (VIN B)	2016	2017	SOP 2016	September 6, 2016	ALL	ALL

<b>Involved Region or Country</b>	North America and N.A. Export Regions
<b>Condition</b>	Some customers may comment on seeing a water leak around the rear window, finding water in the trunk and/or on a Malfunction Indicator Lamp (MIL) illuminated.
<b>Cause</b>	 <p style="text-align: right; font-size: small;">4583911</p> <p>The cause of the condition may be loose or missing nuts retaining the Center High Mounted Stop Lamp (CHMSL), which may allow water to by-pass the CHMSL and flow into the trunk area.</p>

### Service Procedure

**Note:** This bulletin provides service information and labor time to verify fastener torque of the CHMSL and water test the vehicle. If water damage is present, repair and/or replace damaged interior or trunk trim and also any electronic modules in the trunk that may have been submerged. Submit a claim under warranty if the interior/trunk trim and/or electronic modules were damaged by water.

1. Open the trunk and inspect interior trunk trim and any floor mounted electronic modules for evidence of water damage.

**Caution:** If water is found in battery well, disconnect the battery immediately. DO NOT reconnect the battery until area is dried out, and the two modules are replaced.

2. Lower the rear of the headliner enough to access the four nuts that retain the CHMSL. Refer to *High Mount Stop Lamp Replacement* in SI.



4583913

3. Install new nuts at any locations that may be missing, then verify proper torque specification at all four locations.

4. After verifying the CHMSL fastener torque, water test the rear roof and window area:

**Important:** Replace any electronic modules that have been submerged in water or show water damage.

- If water leak IS corrected, completely dry vehicle and reinstall the headliner. Refer to *Headlining Trim Panel Replacement* in SI. Inspect any trim and trunk area components for water related damage. Repair or replace interior trim that was damaged by water. If required, refer to *Eliminating Unwanted Odors in Vehicles* in SI for information on cleaning the interior trunk trim.
- If water leak is NOT corrected, continue with further recommended water leak diagnostics from SI.

### Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
0580208*	Verify CHMSL Fastener Torque, Water Test Rear Roof	0.7 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	2
Modified	Oct 10, 2016 – Added a Caution following step #1.

